Kirklees Council

Council Plan and Performance Update Report

Quarter 3 2025/26

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Council Plan Priorities Update – Quarter 3 2025/26

Introduction

This report provides an update on the 12-month deliverables outlined within the 2025/26 Council Plan. Progress updates in this report cover up until the end of December 2025 and further updates will be included in future quarterly reports.

The deliverables reported upon in this report relate to the four, three-year priorities outlined in the Council Plan. These are:

1. Getting the basics right – a balanced budget and a modern organisation.
2. Protecting the vulnerable and achieving inclusion.
3. Thriving people and communities – now and over the longer term.
4. Local economic growth, working with regional and national partners

These priorities don't aim to cover all the many services and programmes undertaken throughout the council, they aim to summarise the overarching strategic direction for our activity in the current context and with the resources that we have available.

You can find the 2025/26 version of the Council Plan at www.kirklees.gov.uk/councilplan.

Priority 1 – Getting the basics right – a balanced budget and a modern organisation

Getting the basics right for our high demand services and having more of a customer focus

The Customer & Access Programme has continued to drive forward improvements to customer experience and the way in which we provide information to customers. Over the last quarter, we have completed an extensive customer mapping process for our Highways Services, so we are better able to understand the customer journey, and we have developed a number of recommendations to take forward so we are able to make changes to the customer journey, including enhancing online self-service and improving the availability of accurate online information to reduce unnecessary contacts. During the last quarter, we also launched an improved missed bin reporting online system, which includes live updates on missed bins.

Getting the basics right to be an efficient and effective organisation

In November 2025, we published the Local Government Association's (LGA) progress review report following a visit in September 2025. The LGA's report acknowledges the progress the council has made on delivering the recommendations made by the LGA in November 2024, and the action plan subsequently agreed. The LGA report highlights that "working relationships between the Leader and Cabinet, and the Chief Executive and Senior Management team have matured further and collectively they have brought stability, clarity, grip and more energy to the council". The peer team also "noted greater confidence, tempered with realism, from the collective senior political and managerial team about how they will address current and future challenges". A more detailed council report on progress made against the action plan was considered by Cabinet on the 2 December. The report outlines that as of 2 December, 14 of the 42 actions were complete, 27 on track and only one slipped. Overview and Scrutiny Management Committee also considered the progress update at their meeting on the 5 December.

Getting the basics right to ensure we have financially sustainable services

At the end of Quarter 3, the Council's overspend was reported as £4.077m (c£1m better than Q2). Pressures remain in social care but one-off energy savings and reduced capital financing costs have in the main helped reduce the projected overspend.

On the 2 December, Cabinet considered and published a draft budget report for the coming financial years. This continues our ongoing approach to improving engagement and transparency around the budget development process. On the 3 December, we launched the public consultation on the proposals contained within the budget to help inform the development of the final budget. The final budget was agreed at Council on the 25 February 2026, and a new Council Plan produced. The top three themes relating to public feedback on the budget were roads, pathways, highways and infrastructure, town centre regeneration, and Council Tax. The Council Plan, and the budget go hand-in hand together, setting out the priorities, strategy and the resources needed to deliver those priorities. Made possible by the three-year Local Government Financial Settlement, they will both present an ambitious, longer-term set of goals and actions for improving outcomes for the people and places of Kirklees.

Priority 2 – Protecting the vulnerable and achieving inclusion

Inclusive care and support

In October, we published the latest update on support for children and young people with special educational needs and disabilities (SEND), called the Big Plan Part 3. Like other Big Plans, it was produced by the Kirklees Local Area SEND partnership and gives key information about our recent Local Area SEND inspection and how we are responding to it. Ofsted and the Care Quality Commission (CQC) conducted the inspection. It told us (report here) that we were inconsistent in how we deliver our SEND provision, while identifying a lot of good work happening across the SEND transformation programme.

Also in October, we launched a pilot service of eight in-house minibuses to transport children with SEND from their home to their place of education. Operating alongside existing transport providers, the initiative aims for more consistency and familiarity in school transport arrangements.

On adult social care, we have made progress in reshaping the local accommodation offer to better meet current and future social care needs. This includes swifter progress on extra care housing and expanded supported living arrangements and offers, with a particular focus on enabling people with learning disabilities, autism and complex needs to live more independently.

We have also continued to work closely with the Kirklees and Calderdale Care Association to support a diverse, resilient, and high-quality care market, strengthening collaboration on workforce, quality improvement, and lived-experience-led service design. Ongoing work to improve the experience of LGBTQ+ people using social care services is being embedded within commissioning expectations and provider practice and featured in the Council's CQC Assurance Improvement Plan. These actions are contributing to a more sustainable, person-centred accommodation system that supports independence and improved outcomes for local people.

An inclusive organisation

Building on the redesigned strategic workforce planning process introduced last quarter, we have begun drafting a plan for the future of the workforce planning function. Part of this plan focuses on better engagement with the wider organisation, reaching services that have yet to begin their workforce planning journey. Since the last quarter, succession planning and resource planning sessions are ongoing in areas such as Kirklees Direct & 24 Hours and Policy and Partnerships. These sessions further promote inclusion and allow underrepresented groups to express their interest in leadership positions of the future.

Work has continued on ‘Year 1’ of the Inclusion and Diversity Strategy action plan through development of cross-organisation anti-racism resources, as well as of new process for creating employee networks alongside refreshed high level support for the networks. We continue to enhance Integrated Impact Assessments (IIAs), for example creating a new case management dashboard. On workforce data, a guidance video on updating SAP is ready for circulation.

Preventing homelessness and rough sleeping

We have maintained a positive trend in relation to a reduction of homeless families in Bed & Breakfast (B&B) accommodation. By the end of Quarter 3, the number of families in B&B have reduced from 104 to 33, over the last twelve months. The total number of households in all forms of temporary accommodation is 374, a much-improved figure compared to the previous two years. The Council is well-advanced with plans to implement training, upskilling and communications to comply with the Renters' Rights Act, key provisions of which are due to come into force in May 2026. Rough sleeping remains a key priority, with additional focus in Quarter 3 including severe weather emergency accommodation provision during periods of excess cold weather, and work to enhance assessment and support pathways for prison leavers and hospital discharge cases at risk of sleeping rough.

Priority 3 – Thriving people and communities – now and over the longer-term

Children and Families

We continue to work closely with partners and practitioners to co-design the Kirklees approach for implementing the Families First programme. Our established governance arrangements are guiding the design process, ensuring alignment with national priorities and local needs. Engagement with the Department for Education and communities of practice remains strong and we anticipate formal engagement with practitioners in the near future to shape delivery. We held an initial session with LA-maintained schools to explore future collaboration opportunities. A smaller working group has since been formed, meeting once so far, with further sessions planned to share early findings. System-wide engagement continues through the Education and Learning Partnership Board, reviewing educational outcomes, exclusions, and providing updates on UNESCO opportunities.

Clean, Safe and Healthy Places

Safer Kirklees and the Community Safety Partnership delivered a comprehensive Bonfire Plan, involving multi-agency planning, visual audits of bonfires, and targeted work with trading standards and businesses on fireworks sales. Education and guidance were provided to residents and young people, with Detached Youth Work focusing on areas with previous ASB concerns. Intelligence-led visits were supported by West Yorkshire Police and Fire Service, including home visits to young people previously involved in risky behaviour. The Partnership continues to monitor buildings of concern, working with Housing Solutions, Fire Service and Police to ensure safety and hold owners accountable. Weekly Tactical Coordination and additional meetings track progress. Legislative powers, including Closure Orders, have been used where necessary to address severe ASB, though efforts remain focused on prevention and tackling root causes.

Water safety risk assessments are now complete, with 99.76% conducted on-site and all rated low risk. Significant progress has been made on damp, mould, and condensation compliance following Awaab's Law (Oct 2025). Fire safety risk assessments were completed in November, with 63% of actions delivered. Remainder scheduled through a dedicated remediation programme. A facilitated stakeholder workshop in December initiated discussions on the physical activity partnership.

Thriving Communities

Place Standard feedback and action planning is underway in Meltham, Chickenley and Earlsheaton, with ongoing work in Honley and Marsden and preparations for Farnley Tyas. Fifteen organisations are fundraising through civic crowdfunding, with outcomes due in Q4. Ward councillors allocated £34,440 in grants, unlocking £52,561 in match funding and 7,324 volunteer hours, delivering £115,946 in social value and benefiting 56,474 individuals.

Libraries delivered a wide range of activities, including preparations for the National Year of Reading 2026, author visits, creative workshops, and themed events such as World Book Day. Seasonal highlights included festive storytelling and livestreamed Royal Institution lectures. Digital engagement and volunteer support remain strong. Third Sector Leaders exceeded contract priorities, supporting groups with financial management, safeguarding, and volunteering. Their work strengthened community networks and anchor organisations, surpassing expectations across all areas.

Priority 4 – Local economic growth, working with regional and national partners

Investment & Place

Skills and Employment Support

Through our Skills Bootcamps, we have supported 69 employees in the textiles and advanced manufacturing sector, with AW Hainsworth showcasing the impact of this training in a video case study. In the Early Years sector, 32 residents (year to date) have progressed into employment across nurseries, schools, out of school clubs, and even an independent tutoring venture, which has also been featured in a case study.

In construction, we are maintaining strong collaboration with Kirklees College and have launched a new Routeway to Construction course, designed with a particular focus on supporting veterans. This programme includes employability skills, Net Zero awareness, and the CSCS qualification.

We are also developing relationships with new prospective suppliers who have strong links across utilities, construction, waste management, and logistics. This includes engagement with major employers such as Yorkshire Water, where we have provided detailed guidance on the Employment Kirklees process and positioned ourselves to support future business needs.

Many of our Adult Skills Funded programmes already include embedded employability support or sector specific skills development that benefit residents with long term health conditions. Examples include Barista training, Health & Social Care pathways, and a wide range of other vocational courses that build confidence, develop practical skills, and support progression into good work.

We continue to deliver a broad range of adult learning programmes across community venues, with ESOL remaining a high demand area. The New to English community programme has been particularly popular, though it will conclude on 31 March as UKSPF funding ends. To mitigate this, we have expanded MESOL activity through the Count Me In programme, ensuring continuity of support for learners.

The Adult Skills Fund continues to provide opportunities for conversational English and progression focused ESOL learning. Demand for ESOL consistently exceeds available provision, so we are carefully balancing ESOL delivery with the need to maintain a broad and diverse curriculum. ESOL is also expected to be an area of increased focus for WYCA in 2026–27, and we are preparing our provision accordingly.

Transport

Construction activity continues at Heckmondwike Bus Hub with the shell of the new building and bus stand nearing completion which will be followed by external cladding and internal finishes, anticipated end Spring/ Summer 2026.

In Spring 2026, we will start to improve public realm areas surrounding Huddersfield Bus Station as well as a new cycle hub and a new building canopy to enhance the existing gateway. A Full Business Case is being developed in conjunction with WYCA.

At Dewsbury Bus Station, demolition works have concluded and new steelwork for the new retail units and entrance mall has now been installed. Full renovation increasing accessibility, providing cycle parking and improving energy savings is expected to be complete summer 2027.

Housing Growth

We continue to focus our efforts on strategic acquisitions, negotiations, progress planning and development on our key housing sites at Dewsbury Riverside, and Bradley Park, ultimately delivering around 3,000 units for Riverside and 473 for the first phase at Bradley.

Council Performance Update – Quarter 3 2025/26

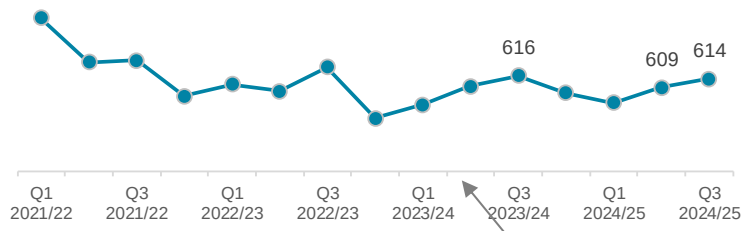
This section provides an update on progress against the Council's Key Measures. The Council's Key Measures provide insight into the performance of the council and demand on key council services. Below provides an example of how the information is presented and an explanation of what it means.

Example table, key and explanations

Benchmark key codes:

Demonstrates the performance/rate in Kirklees compared to the benchmark group. The colour of the shape demonstrates how the performance/rate in Kirklees compares to the benchmark group.

- = performance/rate in Kirklees is better than the benchmark group.
- = performance/rate in Kirklees is worse than the benchmark group.
- = performance/rate in Kirklees is the same as the benchmark group.

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Looked After Children	Demand	614 (Q3 2024/25)		**Increase** by 5 children compared with Q2 2024/25 **Decrease** by 2 children compared with Q3 2023/24	Kirklees - 61 Statistical Neighbours - 91 Children looked after rate per 10,000 children aged under 18 (2023/24)

Key Measure:

This is a description of what we are measuring.

Measure type:

What the measure is measuring - either performance or demand.

Latest value:

This shows the latest value that is available and indicates the period it covers. If the value is a percent the numerator and denominator will be provided in brackets.

Trend:

A line graph showing the data trend for the measure.

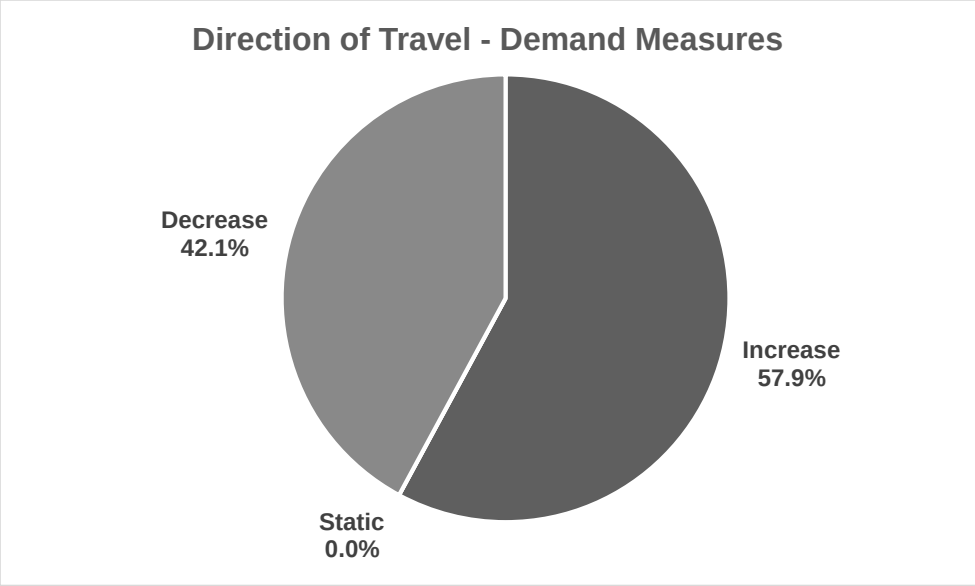
Latest value comparison:

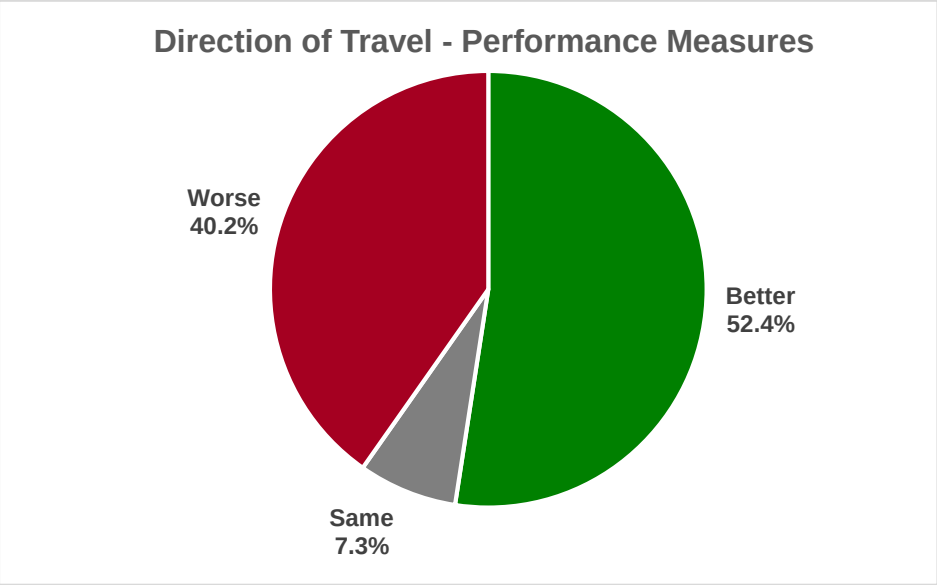
The latest value will be compared to 3-months ago (12-months for annual measures) and 12-months ago (24-months ago for annual measures), how the measures is performing and the difference.

- Performance measures will be Better, Same or Worse
- Demand measures will be Increase, Static or Decrease

Summary

The below charts summarise the direction of travel for measures reported in this section that have longer-term trend data available.





Adults and Health

Adults Social Care (ASC) Operation Key Measures

At the end of Q3 2025/26, the number of adults aged 18–64 supported in community settings continues to reflect growing demand, increasing complexity, and a sustained commitment to helping people live independently. There has been an increase in the number of younger people with neurodiverse needs requesting support. Although this is not measured specifically on any national returns and there is no benchmarking data, we are working with colleagues to track this data to support both practice improvement and commissioning intentions and alternative solutions.

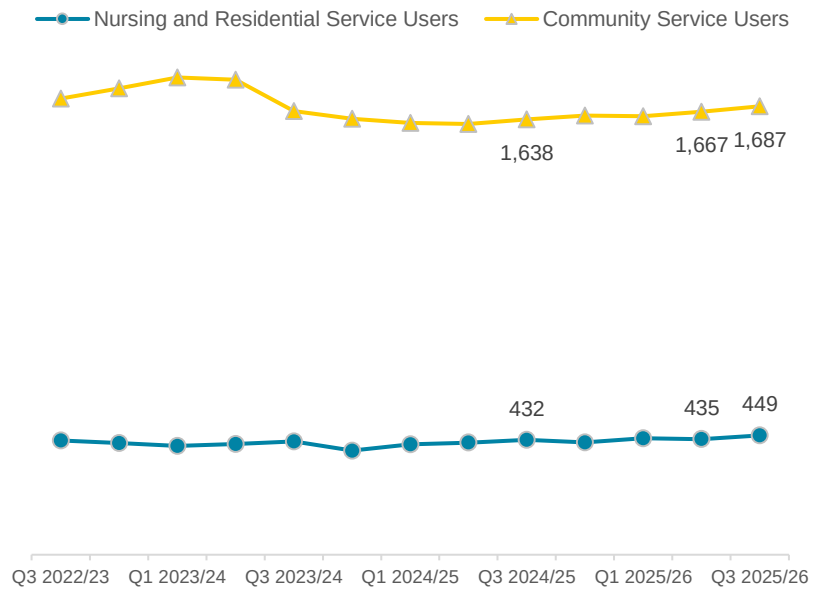
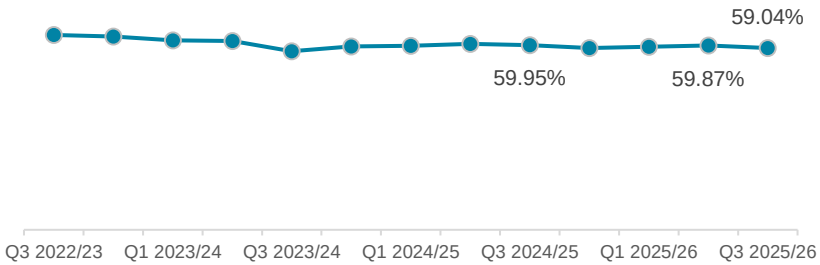
The number of adults in nursing or residential care has continued to rise, with a total of 1,497 people now in long-term placements. There has been an increase in both younger and older adults in long-term placements. In Q4 we will undertake a deep dive to understand the reasons for the increase in the 18-64 age group, with the rise in older people being driven by a significant number of self-funders whose financial resources have reduced, resulting in new admissions to council funded care. Our new Accommodation Team will support this area of work, and an improvement plan focused on preventative support for self-funders forms part of the 2026/27 Change Programme. We have also seen more people moving into long term residential and nursing care following a hospital discharge (Pathway 3). Work with health partners to improve hospital flow is ongoing, and a new “left shift” pathway will be implemented in Q4, with impact on Pathway 3 referrals monitored through an implementation plan. Winter pressures continue to add challenges to hospital discharge. Despite this rise in older adults in long term placements, Kirklees continues to perform better than the national average.

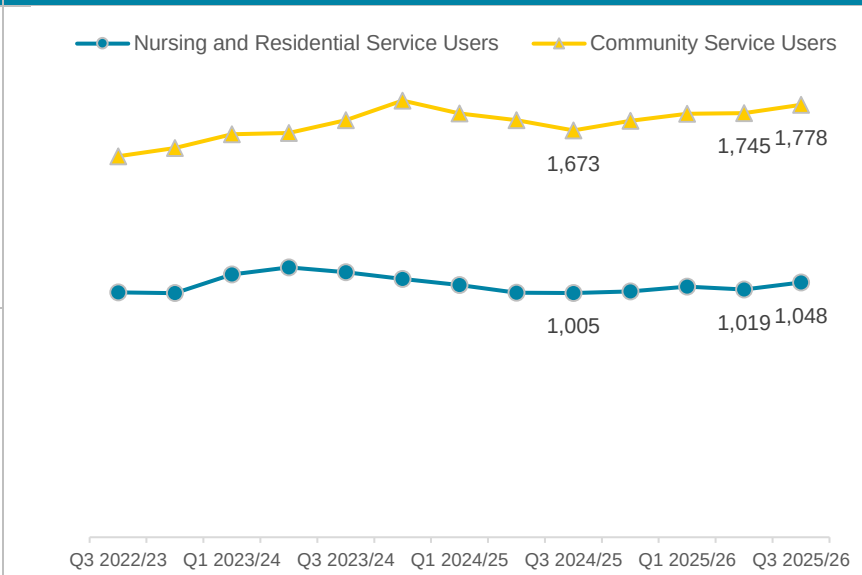
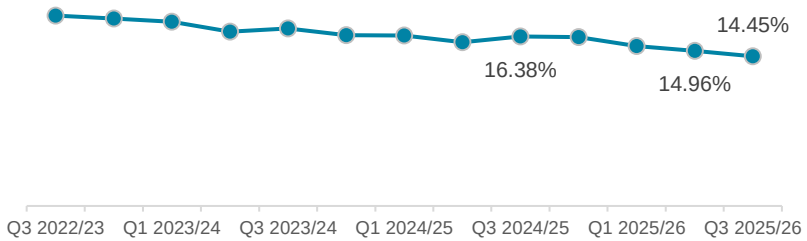
Direct Payments for Unpaid Carers have been removed from the measures to be consistent with national data, which has affected the overall Direct Payments data. However, Kirklees continues to perform strongly against national benchmarks for both younger and older adults receiving a Direct Payment, supporting our commitment to personalisation, choice and control (see chart in page 11 for younger adults and page 12 for older adults).

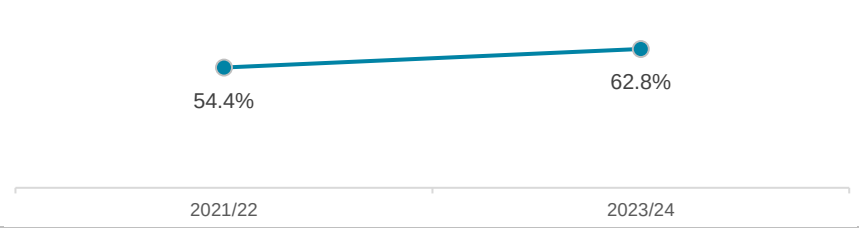
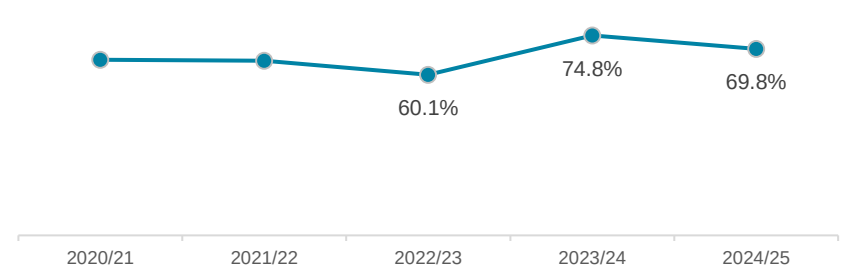
Overall, Q3 data shows that Kirklees is managing rising demand while maintaining a strong focus on prevention, personalisation and independence. Performance across all indicators for people aged 65+ continues to exceed national benchmarks, supported by close working relationships with health partners and ongoing investment in community capacity and reablement.

Despite this positive trajectory, a range of operational and system pressures continue to influence demand patterns. These include increased hospital discharges with higher levels of need, workforce challenges across the independent care sector, and ongoing market pressures. As a result, we have seen minor fluctuations in the number of people receiving both short term and long term support as system capacity flexes. The continued rise in community-based support is encouraging but also highlights pressure on preventative services and domiciliary care capacity. Our priorities for next quarter include strengthening market resilience through the homecare retender, maximising reablement and intermediate care capacity, and working with health partners to better manage demand at the front door through the Integrated Transfer of Care (ITOC) programme.

Key Measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Community Service Users aged 18-64 (at period end)	Demand	1,687 (End of Q3 2025/26)		**Increase** by 20 users compared with the end of Q2 2025/26 **Increase** by 49 users compared with the end of Q3 2024/25	Kirklees – 624 National – 684.4 Number of Community Service users aged 18-64 per 18-64 100,000 population (Q2 2025/26)
Number of Nursing and Residential Service Users aged 18-64 (as at period end)	Demand	449 (End of Q3 2025/26)		**Increase** by 11 users compared with the end of Q2 2025/26 **Increase** by 40 users compared with the end of Q3 2024/25	Kirklees – 165 National – 105.8 Number of Nursing and Residential Service users aged 18-64 per 100,000 18-64 population (Q2 2025/26)
% of service users receiving a Direct Payment aged 18-64 (at period end)	Performance	59.04% (996 / 1,687) (End of Q3 2025/26)		**Worse** by 0.83 percentage points compared with the end of Q2 2025/26 **Worse** by 0.91 percentage points compared with the end of Q3 2024/25	Kirklees – 58.8 National – 35.5 % of Direct Payment service users aged 18-64 (2024/25)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Community Service Users aged 65+ (at period end)	Demand	1,778 (End of Q3 2025/26)		**Increase** by 33 users compared with the end of Q2 2025/26 **Increase** by 105 users compared with the end of Q3 2024/25	Kirklees – 2,069 National – 2,251 Number of Community Service users aged 65+ per 100,000 65+ population (Q2 2025/26)
Number of Nursing and Residential Service Users aged 65+ (as at period end)	Demand	1,048 (End of Q3 2025/26)		**Increase** by 29 users compared with the end of Q2 2025/26 **Increase** by 43 users compared with the end of Q3 2024/25	Kirklees – 1,247 National – 1,417 Number of Nursing and Residential Service users aged 65+ per 100,000 65+ population (Q2 2025/26)
% of service users receiving a Direct Payment aged 65+ (at period end)	Performance	14.45% (257 / 1,778) (End of Q3 2025/26)		**Worse** by 0.51 percentage points compared with the end of Q2 2025/26 **Worse** by 1.93 percentage points compared with the end of Q3 2024/25	Kirklees – 16.9 National – 13.6 % of Direct Payment service users aged 65+ (2024/25)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% of carers who found it easy to find information about ASC services*	Performance	62.8% (2023/24)		**Better** by 8.4 percentage points compared with 2022/23 No comparison data available for 2019/20	Kirklees – 62.8% Yorkshire and the Humber - 59.5% (2023/24)
% of adult social care users who found it easy to find information about ASC services**	Performance	69.8% (2024/25)		**Worse** by 5.0 percentage points compared with 2023/24 **Better** by 9.7 percentage points compared with 2022/23	Kirklees – 69.8% Yorkshire and the Humber – 67.8% (2024/25)

*Biennial collected measure, 2023/24 is the most up to date data available at the time of producing the report

**Annually collected measure, 2024/25 is the most up to date data available at the time of producing the report

Communities and Access Services Key Measures

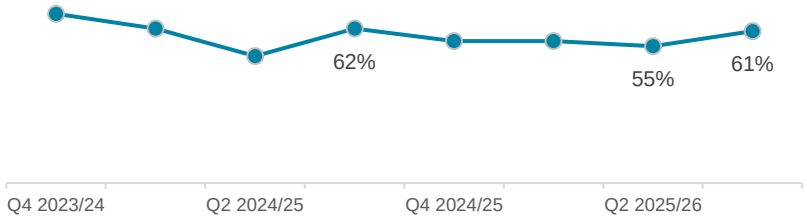
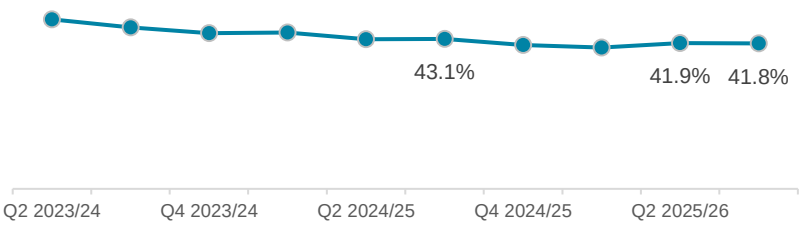
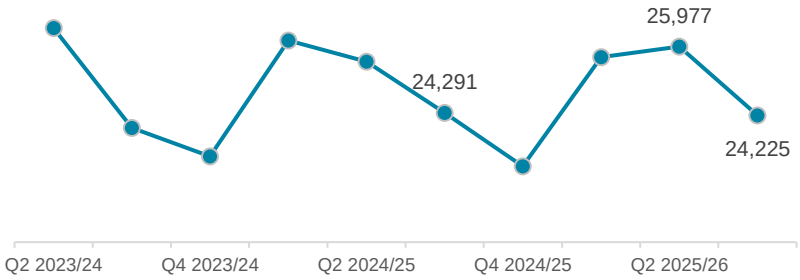
Repeat domestic abuse incidents reported to the police have slightly decreased since last quarter by 0.1% and from Q3 2024/25 by 1.3%. Overall, there has been a reduction in the number of repeat incidents and overall incidents reported to the Police. Partners are aware that there is underreporting to the Police across the District. A recent Community Champions Healthwatch Report in 2025 shows that 60% of people avoid reporting due to fear, stigma, or taboo.

Anti-social behaviour (ASB) prevalence is seasonal, explaining the reduction from Q2 to Q3. Overall, the number of incidents remains stable year-on-year. There have been year-on-year reductions in nuisance ASB for motorcycles and quad bikes, alongside deliberate fires and criminal damage. Safer Kirklees and the Community Safety Partnership implemented a comprehensive Bonfire Plan supported by coordinated multi-agency planning and Detached Youth Work has focused on areas with previous anti-social behaviour issues to reduce risk and promote safer celebrations.

The number of smoking referrals have been lower in comparison to previous quarters; this was to be expected given people are often reluctant to start on a quit journey in the lead up to the festive period. The service has managed to achieve a 6% increase in verification rate on the Q2 figure, sitting at 61%. This continues to be well above the national average of 36% and regional average of 16%, highlights that this is part of the range of indicators that demonstrate that the service offers high quality support and achieves excellent outcomes. The 6% increase in verification rate could be in part due to recent addition of a home CO testing kit for clients who are unable to attend drop ins for verification due to work commitments or ill health. The service aims to further increase the verification rate in the coming quarters.

The next quarter will see the introduction of a new way of supporting people who struggle with the conventional process of quitting called “Cut Down to Quit”. The service will also introduce a ‘Patient Group Directive’ process, that will allow staff to support people in accessing stop smoking medications (via pharmacies).

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Smoking Quit Verification Rate	Performance	61% (Q3 2025/26)		**Better** by 6 percentage points compared with Q2 2025/26 **Worse** by 1 percentage points compared with Q3 2024/25	Kirklees – 62% Yorkshire and the Humber - 16% Smoking quits validation rate (Q3 2024/25)
% of repeat police reported domestic abuse incidents within 12 months	Performance	41.8% (1,021 / 2,443) (Q3 2025/26)		**Better** by 0.1 percentage points compared with Q2 2025/26 **Better** by 1.3 percentage points compared with Q3 2024/25	Kirklees – 26.1 Yorkshire and the Humber – 21.8 Domestic abuse rate per 1,000 population (01/10/24 - 30/09/25)
Number of Anti-Social Behaviour incidents - Reported to the police, Kirklees Homes & Neighbourhoods and Kirklees Environmental Services	Demand	24,225 (Q3 2025/26)		**Decrease** by 1,752 incidents compared with Q2 2025/26 **Decrease** by 66 incidents compared with Q3 2024/25	Kirklees - 0.95 Yorkshire and the Humber - 1.25 Number of ASB incidents per 1,000 population aged over 16 (April 2025)

Children and Families

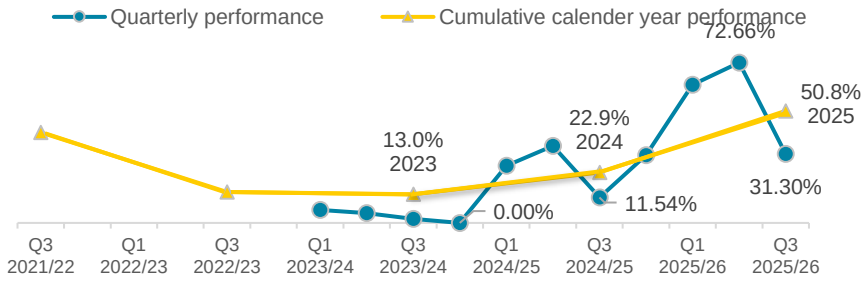
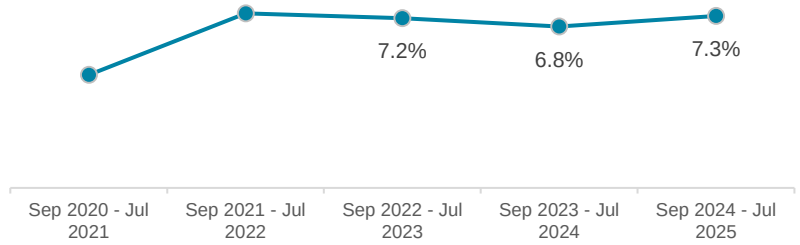
Learning & Early Support Key Measures

50.8% of Education, Health and Care Plans (EHCPs) were finalised within 20 weeks during calendar year 2025, a significant improvement compared to 22.9% in 2024. Our performance in 2025 is higher than the 2024 national rate (46.4%) and statistical neighbour rate for 2024 (42%). Our high performance was achieved despite a low performing final month of the year, impacted by a high volume of requests currently being processed across the system. The number of open EHCP assessments is 354 at the end of December 2025, a 26% increase compared to the end of September 2025.

The current position is not where we want to be. However, we understand the reasons behind this. We are actively monitoring the timescales for assessments and whilst we are outside 20 weeks for some, there is a very small number that are over 30 weeks. We continue to work with the partnership to support improved timeliness of advice and information to support the Local Authority's decision making. Following the summer 2025 slight increase in the number of requests for assessments, there have been challenges in receiving the necessary professional advice to support these assessments within the timescales to ensure that plans can be issued within the compliance period of 20 weeks. We are actively recruiting for Educational Psychologists and continue to support improved timeliness of health advice to support statutory assessments being completed within expected timeframes. In this quarter, there has been focus on change of phase Annual Reviews (where children are moving between primary and secondary schools) and ensuring that these are carried out at a time when children often need the most support. The professional's portal on our IT system was made available, allowing direct input by some of the professionals involved in the assessment process and the new ways of working are taking some time to embed.

As it currently stands, 20-week compliance will continue to be a challenge in quarter 4, however, we are working with partners to continue to look at solutions to improve this trajectory. Annual reviews will continue to be a focus, in particular for change of phase to inform sufficiency planning. As there is a government White Paper to be published by the government, we will begin to consider the implications for the partnership.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of Education, Health, and Care Plans finalised within 20 weeks during the quarter	Performance	31.3% (36 / 115) (Q3 2025/26)		**Worse** by 41.4 percentage points compared with Q2 2025/26 **Better** by 19.8 percentage points compared with Q3 2024/25	Kirklees - 22.9% National - 46.4% Statistical neighbours - 42% % of EHCP issued within 20 weeks (excluding exceptions) (2024)
School attendance - Total school absence - (authorised and unauthorised)*	Performance	7.29% (4,302 / 59,012) (Sep 2024 – Jul 2025)		**Worse** by 0.5 percentage points compared with Sep 2023 – Jul 2024 **Worse** by 0.1 percentage points compared with Sep 2022 – Jul 2023	Kirklees - 7.1% National - 7.15% Total absence % (Q1 2024/25)

*Annually collected measure, updated with the most up to date academic data.

Child Protection & Family Support Key Measures

We have seen the numbers of children in our care rising and a decrease in placement stability.

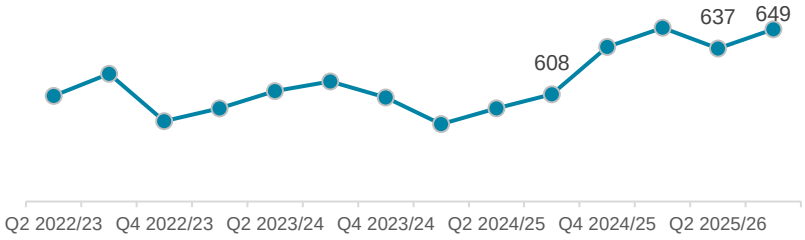
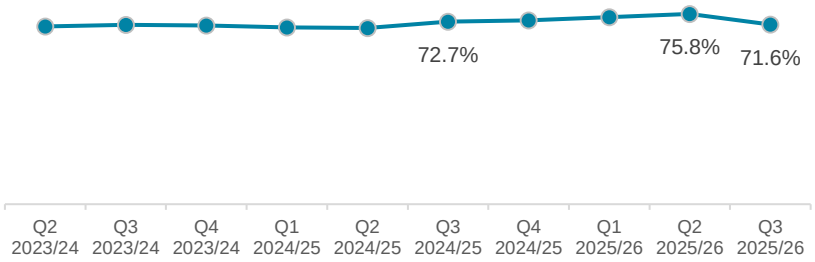
We have continued to experience a slight rise in the numbers of children in our care which is largely related to a high number of children in a sibling group which has impacted on the numbers. However, it is important to recognise that this decision making does provide children with the safety and stability that they need and our numbers remain much lower than statistical neighbours. When children do require our care, we provide them with loving and caring homes that allow them to thrive as we strive to achieve timely permanence arrangements for them. Wherever possible we support our children to live with their families, and this is reflected in our high use of special guardianship orders which have further increased. 65% of our children in care live in a fostering home.

To manage the increase in our numbers, we are developing an edge of care service. We have also invested in the purchase of a small children's home with a focus on reunification, in our ambition to ensure children, where it is safe to do so, can be supported to live at home.

Our teenage looked after children experience the greatest instability either through planned moves as they progress to semi-independence or through challenges ensuring we have carers or care settings that can meet their needs. We are continuing deep-dive analysis into causes of instability and applying findings directly into service improvements.

We continue to prioritise the importance of providing interventions that support placement stability through ongoing creative practice. These include further embedding improved long-term matching practices for children requiring permanency, expanding in house care provision and fostering offers to reduce reliance on external homes, progressing options for securing additional local housing stock, developing new in-house homes and strengthening partnerships with local providers.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Looked After Children	Demand	649 (Q3 2025/26)		**Increase** by 12 children compared with Q2 2025/26 **Increase** by 41 children compared with Q3 2024/25	Kirklees – 64 Statistical Neighbours – 91.6 Children looked after rate per 10,000 children aged under 18 (2024/25)
Percentage of Looked After Children who have been in the same placement for 2 or more years	Performance	71.6% (144 / 201) (Q3 2025/26)		**Worse** by 4.2 percentage points compared with Q2 2025/26 **Worse** by 1.1 percentage points compared with Q3 2024/25	Kirklees - 74% Statistical Neighbours – 71.4% % living in same placement at least 2 years (Q4 2024/25)

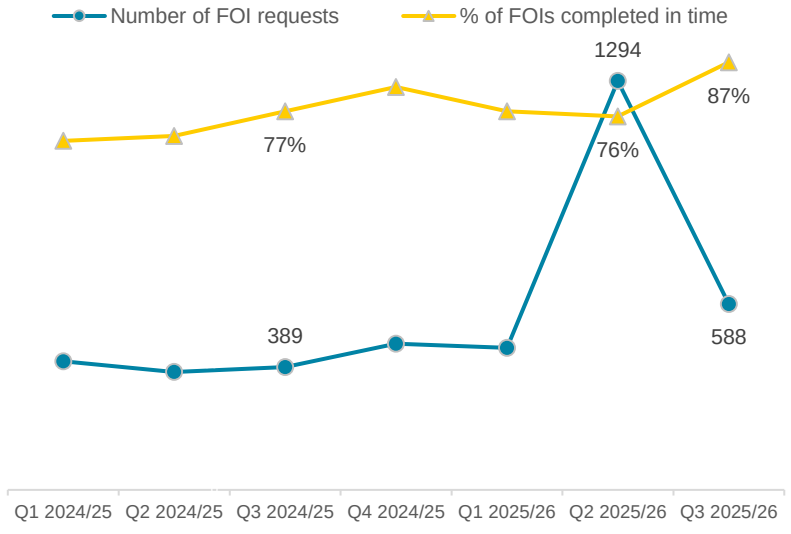
Public Health and Corporate Resources

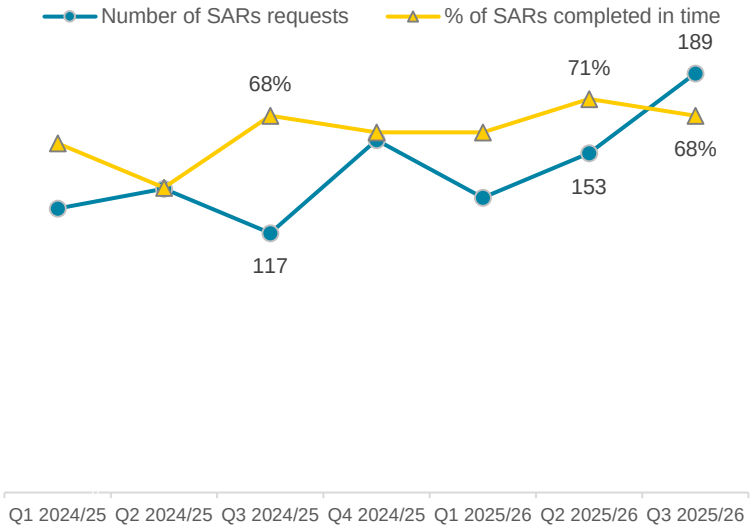
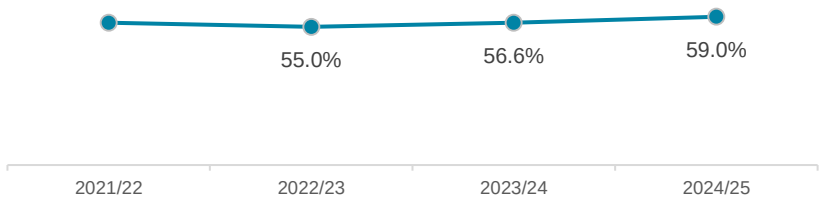
Governance & Commissioning Key Measures

Q3 2025/26 saw a decrease in the number Freedom of Information (FOI) requests in comparison with Q2 2025/26 but an increase compared with the same period last year. The end of Q2 2025/26 and beginning of Q3 2025/26 saw an increase in the number of FOI's submitted. This was the result of public upset in relation to a local development. Over 600 FOIs were submitted on this subject alone across September and October, however these submissions were made up of around 40 separate requests that had been repeated. Compliance has improved on last quarter and the same period last year; this is likely due to several of the same requests being submitted around the local development. FOI compliance remains down compared to our West Yorkshire counterparts and the minimum Information Commissioner's Office (ICO) requirements. Initial trend analysis has been conducted, and it is expected that Q4 figures will decline against Q3 but may still be inflated on the same period last year. Work is ongoing to liaise with services to review specific trends and review frequently requested information to consider routine publication. In Q4 we aim to, as a minimum, maintain compliance at current levels. It is expected that a lower number of FOI requests will be submitted in comparison with the last two quarters allowing additional time to continue work on the trend analysis. Conversations will also begin with Data & Insight colleagues to develop an FOI dashboard which will assist with monitoring and reporting compliance moving forward.

Subject Access Requests (SAR's) have increased in Q3 2025/26 in comparison to Q2 2025/26 and the same period last year. Compliance has dropped due to increase in demand. There has been an average annual increase in requests of 25% since 2022 and resource within IG and services has remained static. The backlog of requests continues to increase and the ICO require reports every other month as they monitor compliance. Increasing numbers of SARs are being submitted to the authority each quarter and as a result, the backlog of requests is increasing. Work is ongoing to source a technological solution to support with SAR management including the bundling of documents, deduplication of records and allowing of mass redactions across an entire data set. A business case for the technical solution to support SARs will be presented at the Directorate Technology Board. If approved, procurement for the system will commence.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percent of Freedom of Information requests completed in time	Performance	87% (892 / 1,021) (Q3 2025/26)		**Better** by 11 percentage points compared with Q2 2025/26 **Better** by 10 percentage points compared with Q3 2024/25	Kirklees – 75.3% Bradford - 92% Calderdale - 94% Leeds - 89.2% Wakefield - 99% (2024/25)
Number of Freedom of Information requests received	Demand	588 (Q3 2025/26)		**Decrease** by 706 requests compared with Q2 2025/26 **Increase** by 199 requests compared with Q3 2024/25	Kirklees – 3.69 Bradford – 3.36 Calderdale – 6.56 Leeds – 2.79 Wakefield – 3.89 Number of FOI requests per 1,000 population (2024/25)

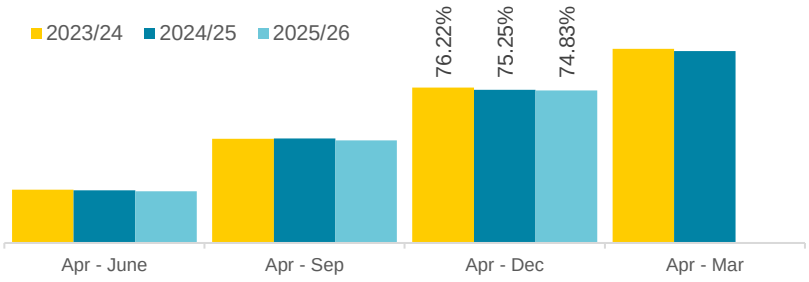
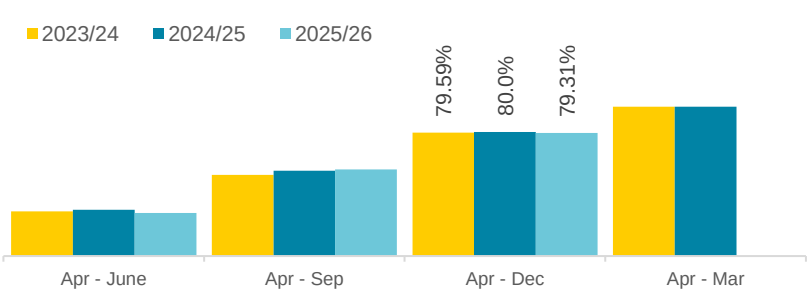
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percent of Subject Access Requests completed in time	Performance	68% (98 / 144) (Q3 2025/26)		**Worse** by 3 percentage points compared with Q2 2025/26 **Same** by 0 percentage points compared with Q3 2024/25	Kirklees – 63% ● Bradford - 97% ● Calderdale - 97% ● Leeds – 86.2% ● Wakefield - 98% (2024/25)
Number of Subject Access Requests received	Demand	189 (Q3 2025/26)		**Increase** by 36 requests compared with Q2 2025/26 **Increase** by 72 requests compared with Q3 2024/25	Kirklees – 1.22 ● Bradford – 0.44 ● Calderdale – 1.47 ● Leeds – 1.62 ● Wakefield – 1.25 Number of SAR requests per 1,000 population (2024/25)
% spend with local suppliers*	Performance	59% (£277.9M / £471.4M) (2024/25)		**Better** by 2.4 percentage points compared with 2023/24 **Better** by 4 percentage points compared with 2022/23	No benchmarking data is available

*Annually collected measure, no updated data available for Q3 2025/26

Finance Key Measures

Collection rates for Council Tax and Business Rates are down on previous years at this stage. It is clear that many residents continue to be feeling pressures. We are using our teams to direct support and advice whilst also robustly recovering from those that have propensity to pay. New products have been rolled out to offer residents more online choice when making arrangements to make payment. Benchmarking of practice and procedure with other Local Authorities has been undertaken. Other Local Authorities are under similar pressures. We are sharing learning and experiences with others and are considering alternative recovery methods for the new financial year.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Council Tax collection rate*	Performance	74.83% (£228.7M / £305.6M) (Apr 2025 – Dec 2025)		**Worse** by 0.42 percentage points compared with Apr 2024 – Dec 2024 **Worse** by 1.39 percentage points compared with Apr 2023 – Dec 2023	Kirklees - 94.1% Statistical Neighbours - 95.1% Council Tax in-year collection rate (April 2024 to March 2025)
Business Rates collection rate*	Performance	79.31% (£87.9M / £110.8M) (Apr 2025 – Dec 2025)		**Worse** by 0.65 percentage points compared with Apr 2024 – Dec 2024 **Worse** by 0.28 percentage points compared with Apr 2023 – Dec 2023	Kirklees - 96.17% Statistical Neighbours - 96.71% Business rates in-year collection rate (April 2024 to March 2025)

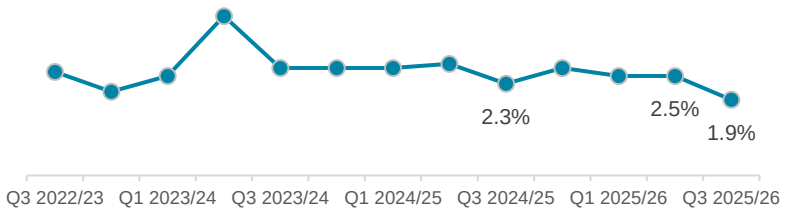
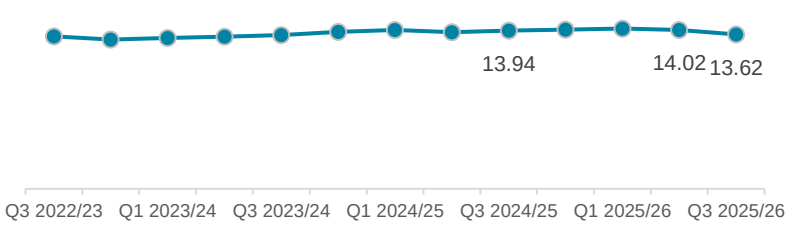
*Cumulative measures, comparisons are with previous 12 months and previous 24 months.

People Services Key Measures

Sickness absence has improved through person centred intervention and support for managers. Gaps in manager knowledge have been identified and during the next quarter further learning packages will be launched to improve manager confidence. Policy updates will focus on areas that can make a real difference to sickness absence, these are keeping in touch during absence and reminding of the importance of return-to-work conversations. Employee voice groups have confirmed colleagues are aware of the wide range of wellbeing support available and appreciate that these services are clear and easy to access. During the next quarter, learning sessions on good management practices will be delivered to managers and we will maintain focus and share successes.

We continue to see a slight reduction in turnover between quarters and against 2024/25. The data has not identified any concerns in both natural turnover and seasonal peaks. Outcomes from our annual employee's survey 'Our Conversation' have been discussed at Executive Leadership Team (ELT) and at a directorate level with each directorate now developing their own action plans in response. Employee Voice groups have also taken place where Our Conversation themes have been explored in more depth. Learning from the Retention Reset programme is being taken forward, this includes induction and exploring employee recognition approaches. Council wide induction is being refreshed with a focus on employee engagement and updating materials to reflect current priorities and approaches included in the Council's new initiative to strengthen our organisation's culture 'Our Council'. Workforce Planning priorities are also being refreshed to support areas that are impacted negatively by turnover. Looking forward the refreshed induction will be launched with a welcome event to be piloted and refreshed entry and exit surveys are anticipated to launch. Directorate action plans following Our Conversation are expected to be developed to ensure action is taken as a result of this employee engagement. The refreshed workforce planning priorities will be considered by People Strategy Programme Board.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Staff turnover (percentage of staff leaving the Council, excluding internal movement)	Performance	1.9% (143 / 7,727) (Q3 2025/26)		**Better** by 0.6 percentage points compared with Q2 2025/26 **Better** by 0.4 percentage points compared with Q3 2024/25	Kirklees – 10.3% National* - 12.21% Turnover rate (2024/25)
Average sickness days per full time equivalent (FTE) over the last 12 months	Performance	13.62 (Q3 2025/26)		**Better** by 0.4 days per FTE compared with Q2 2025/26 **Better** by 0.32 days per FTE compared with Q3 2024/25	Kirklees – 14.03 National* - 10 2024/25

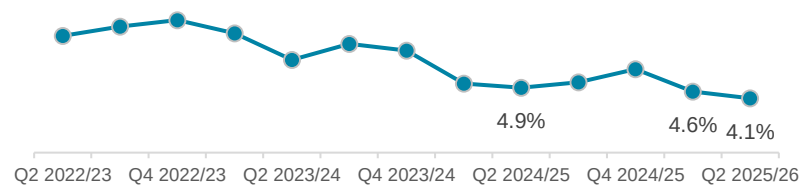
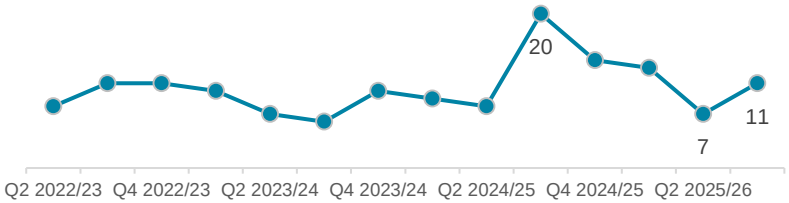
* This is a range of Local Authorities across the country using Infinistats.

Public Health & Health Protection Key Measures

RIDDOR-reportable accidents increased in Q3 2025/26 compared with Q2 2025/26, but remain below the volume recorded in Q3 2024/25. This indicates an overall year-on-year improvement, despite Q3 typically showing higher incident rates due to seasonal cold-weather conditions. The Council's target is to achieve 70% compliance with the completion of IOSH-approved mandatory Health & Safety eLearning by year-end. Overall progress remains on track, though increased engagement is required within the Children & Families, Public Health, and Corporate Resources teams to ensure the target is fully met.

Smoking at time of delivery rates have continued to improve in Q2 2025/26, falling to 4.1%. This represents a 0.5 percentage point improvement compared to Q1 and a 0.8 percentage point improvement compared with Q2 2024/25. Kirklees remains slightly better than the national benchmark (4.3%), reflecting the sustained impact of targeted smoking cessation interventions. Local maternity services continue to embed personalised behavioural support, alongside national initiatives such as the Swap to Stop scheme and the smoke-free pregnancy incentive programme, which offer practical tools and incentives to encourage successful quits. These combined efforts are contributing to healthier pregnancies and improved outcomes for families.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Smoking during pregnancy (mother's smoking status at time of delivery)*	Performance	4.1% (40 / 965) (Q2 2025/26)		**Better** by 0.5 percentage points compared with Q1 2025/26 **Better** by 0.8 percentage points compared with Q2 2024/25	Kirklees – 4.1% National – 4.3% Smoking during pregnancy (Q2 2025/26)
Number of RIDDOR reportable incidents	Performance	11 (Q3 2025/26)		**Worse** by 4 incidents compared with Q2 2025/26 **Better** by 9 incidents compared with Q3 2024/25	Kirklees - 224 National – 205 Rate of total reported non-fatal injury per 100,000 employees (2024/25)

*Trend data comes from local NHS Trust maternity datasets; benchmark data comes from nationally reported data

Place

Skills & Regeneration Key Measures

The latest data shows the Kirklees employment rate at 76.4%, with 219,900 residents in work. Although the rate is marginally lower than last quarter (down 0.7 percentage points), the actual number of people in work has increased. This reflects a rise in the estimated working-age population within the survey sample rather than any deterioration in labour market performance. Overall, employment levels remain stable and broadly positive, continuing the upward trend seen since 2022.

Employers are showing greater caution in recruitment, influenced by recent changes to National Insurance and the National Minimum Wage. Kirklees is also experiencing a noticeable slowdown in recruitment activity, and nearly one-fifth of jobs in the district pay below the Real Living Wage, which continues to create challenges for jobseekers and employment support teams. This is contributing to reduced vacancy levels in some key sectors and reinforces the importance of targeted support for residents who face the greatest barriers to entering or progressing in work.

Council programmes have continued to focus on supporting residents who are economically inactive or furthest from the labour market. This aligns with national policy and funding streams, and demand for tailored support remains strong. Progress this quarter has been steady, although engagement remains challenging for some groups. Programmes continue to operate at capacity, with strengthened partnerships across DWP, VCSE organisations and training providers. Looking ahead, the focus will be on increasing targeted outreach to inactive residents particularly those with health conditions and caring responsibilities and strengthening employer engagement to understand changing recruitment patterns and identify new opportunities.

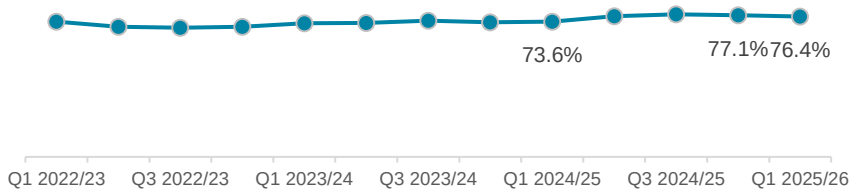
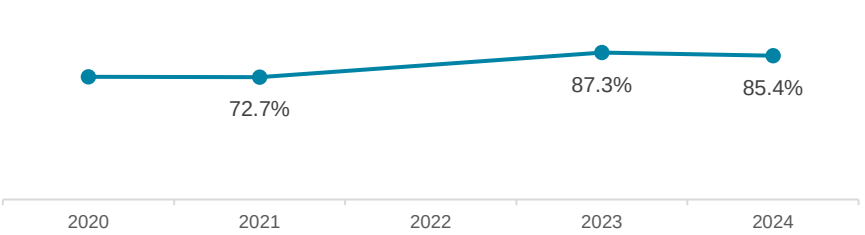
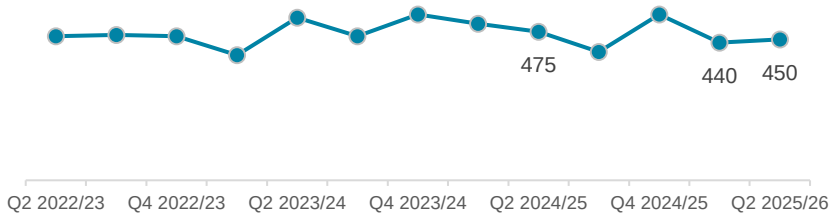
The proportion of working-age Kirklees residents with at least a Level 2 qualification is 85.4% (2024). This represents a slight decrease (1.9 percentage points) from 2023, though performance remains broadly in line with regional benchmarks. Adult learning programmes, and community-based provision continue to play a significant role in raising qualification levels. Demand for accessible, flexible adult learning remains high. The Council's work with Kirklees College and community providers continues to support progression for adults. Looking forward the Council will continue joint advocacy with Kirklees College and partners to secure long-term learning investment, expanding targeted adult learning opportunities linked to priority sectors, and reviewing community learning uptake and identifying areas where engagement could be improved.

There were 450 business births in Kirklees in Q2 2025/26 a modest increase on the previous quarter's figure of 445 but still some way below the recent high of 530 in Q4 2024/25. This is a whole-population measure in that not all start-ups access publicly-funded business support although research shows that those businesses that do access support are more likely to survive for at least 12 months. Although the macro-economic environment remains challenging, the Council's Start-Up Gateway and sector-specific programmes (including the Thrive health incubator and

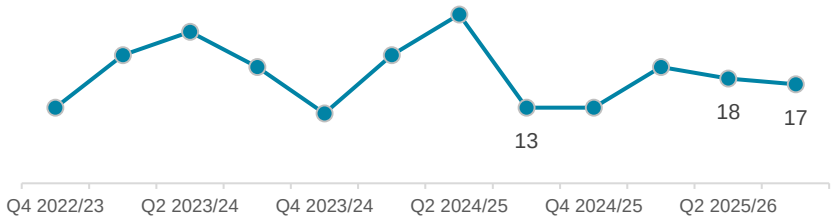
Ad:Venture scheme) continue to help residents prepare for and launch new ventures. This quarter saw continued delivery of advice, workshops, and incubator activity for business start-up clients and referral onto other support schemes where appropriate to meet client needs. Working with WYCA, the King's Trust and other key partners, looking forward the Council will continue to expand wraparound support focused on survival and sustainability during the first 12 months of trading; and continue to strengthen our use of data and insight to inform future provision.

The Council received 17 major planning applications in Q3 2025/26, a slight decrease on the previous quarter but an increase compared with the same period last year. Activity remains steady, though overall development appetite continues to be affected by viability constraints and market uncertainty. Development Management has focused on determining applications efficiently, offering pre-application advice, and ensuring compliance with approved plans and conditions. Despite strong approval levels, housing delivery remains below target due to limited new site allocations and viability issues on remaining Local Plan sites. Progress on the Local Plan continues, with evidence gathering underway. Recruitment efforts also remain ongoing to strengthen planning capacity, particularly in specialist roles. Looking ahead, there will be continued engagement with developers to understand barriers and unlock key sites; progressing Local Plan evidence work and reviewing new Government planning guidance, and strengthening internal capacity where recruitment allows.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Employment Rate*	Performance	76.4% (219,900 / 273,900) (Q1 2025/26)		**Worse** by 0.7 percentage points compared with Q4 2024/25 **Better** by 2.8 percentage points compared with Q1 2025/26	Kirklees – 76.4% Yorkshire and the Humber – 73.4% (Jul 2024 – Jun 2025)
Percent of population with at least level 2 qualification***	Performance	85.4% (229,500 / 269,500) (2024)		**Worse** By 1.9 percentage points compared with 2023 No comparison data available for 2022	Kirklees – 85.4% Yorkshire and the Humber – 85.1% (2024)
Business births**	Performance	450 (Q2 2025/26)		**Better** by 10 businesses compared with Q1 2025/26 **Worse** by 25 businesses compared with Q2 2024/25	Kirklees – 13 West Yorkshire – 12.9 Business births per 10,000 people aged 16+ (Jul-Sep 2025)

*Data taken from national dataset so there is a 6-month lag, most up to date data available is for the period Jan to Dec 2024
**Data taken from national datasets, there is a 3-month lag, most up to date data available is for Apr to Jun 2025
***Annual measure most up to date data provided is for 2023.

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of planning applications received - major	Demand	17 (Q3 2025/26)		**Decrease** by 1 application compared with Q2 2025/26 **Increase** by 4 applications compared with Q3 2024/25	◆ Kirklees – 0.4 Yorkshire and the Humber – 0.4 Number of major planning application decisions per 1,000 properties (Apr 24 – Mar 25)

Highways, Streetscene and Waste Key Measures

Key data trends show that performance for emergency defect repairs is generally in line with both regional and national averages. However, slight shortfalls occurred, mainly due to resource limitations and higher demand during poor weather. Efforts are ongoing to improve responsiveness and transparency using real-time data systems. Overall, the service is meeting most of its main objectives, but continued work is needed to keep up with changing demands. The improvements will carry on focusing on better data collection and clear reporting to support further progress.

Highways and Streetscene services continued to demonstrate resilience and adaptability during Quarter 3 2025/26. Against a backdrop of seasonal pressures and increased demand, particularly following adverse weather events, performance largely remained in line with regional and national benchmarks. The percentage of emergency defects made safe within intervention timescales was slightly below target, reflecting challenges related to resource availability and fluctuating work volumes. In response, targeted workforce training and investment in AI/real-time operational systems have been prioritised, strengthening our capacity to respond quickly to emerging issues and improving transparency.

For Quarter 4, both Highways and Waste services will continue to build on the progress achieved in Quarter 3, with a clear focus on enhancing operational efficiency and community engagement. Looking ahead, the improvement programme will continue to develop robust datasets and dashboard reporting to further increase service transparency for both residents and councillors. Ongoing adjustments to service level agreements and operational strategies will ensure that Highways and Waste services remain responsive to evolving local needs, with a clear emphasis on continuous improvement and public accountability.

For Quarter 3 2025/26, waste collection rates stayed steady despite increases in waste due to seasonal changes and bad weather, which caused some temporary collection delays. Improved resource planning and route adjustments helped reduce disruptions. Digitisation will continue to make it easier to spot and fix missed collections. Targeted engagement has led to a small rise in recycling in some areas. The focus will remain on using data to guide operations and encouraging sustainable waste practices. Additional resource in fly tipping has seen numbers reduce.

On the waste management front, consistent collection rates were maintained despite variable waste volumes. Strategic reallocation of resources and enhanced route optimisation minimised delays, while digital tools enabled faster identification and resolution of missed collections and fly tipping incidents. Engagement initiatives aimed at boosting recycling participation saw modest but positive results in several neighbourhoods. The service remains committed to ongoing improvement, with efforts focused on refining operational processes, expanding the use of data-driven decision-making, and supporting sustainable practices to meet both environmental targets and community expectations.

Kirklees is actively supporting the Keep Britain Tidy initiative through a range of targeted actions aimed at improving local environmental quality. The council has enhanced its efforts to tackle fly tipping by allocating additional resources, resulting in a noticeable decrease in incidents, while community engagement has encouraged residents to participate in recycling and sustainable waste practices. These measures demonstrate Kirklees' ongoing commitment to cleaner streets and neighbourhoods, and its contribution to the broader goals of the Keep Britain Tidy campaign.

Waste services will maintain efforts to optimise collection routes and utilise data-driven decision-making to minimise missed collections and fly tipping incidents. Continued deployment of digital tools will help swiftly identify problem areas, while engagement campaigns will encourage higher rates of recycling and participation in sustainable practices. Additional resources will be directed towards tackling fly tipping, building on the positive reduction in incidents observed last quarter.

Kirklees' commitment to environmental quality remains steadfast, as evidenced by its active support for the Keep Britain Tidy initiative. Looking ahead, the first draft of the council's Flytipping and Litter Strategy is due for publication, signalling a significant step in formalising a long-term approach to cleaner streets and neighbourhoods. This strategy will further align service improvement plans with national priorities, ensuring that both Highways and Waste teams are well-positioned to deliver ongoing enhancements to local environmental standards

In Highways, targeted workforce programming led by data intelligence and ongoing investment in digital systems will remain central to improving response times for emergency defect repairs, particularly during periods of adverse weather and increased demand. The service aims to close performance gaps by focussing on preventative maintenance, refining resource allocation and strengthening real-time monitoring, ensuring that intervention timescales are consistently met.

Highway Services will increase its efforts around road safety initiatives by developing its Kirklees Vision Zero Board and review its delivery plans. New initiatives such Moving Traffic Offences will be developed to target areas to improve driver behaviour.

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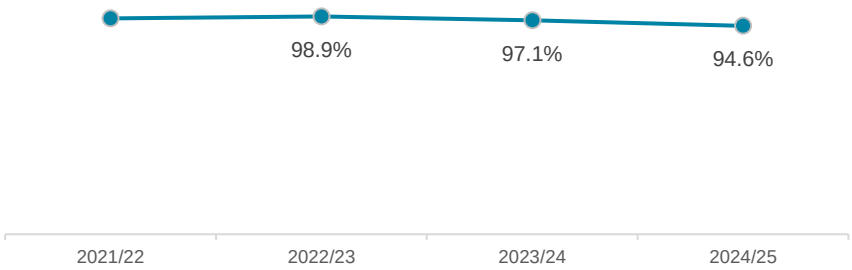
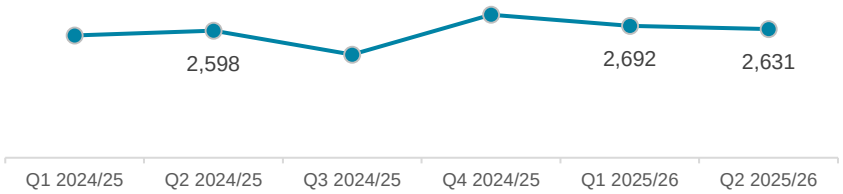
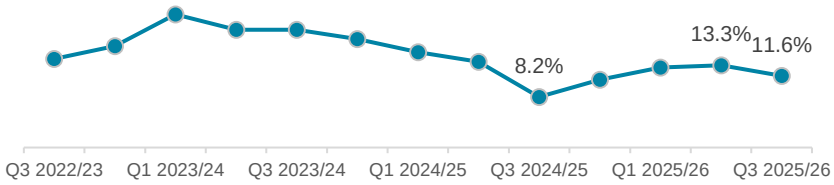
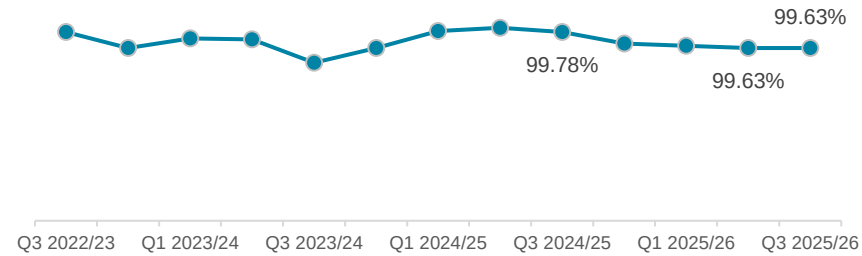
Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% of emergency defects made safe within intervention timescales*	Performance	94.6% (2024/25)		**Worse** by 2.5 percentage points compared with 2023/24 **Worse** by 4.3 percentage points compared with 2022/23	Kirklees – 97.1% Statistical Neighbours – 89.3% Percentage of emergency defects (Cat 1, Priority 1) made safe within target time (2023/24)
Number of fly tipping incidents	Demand	2,631 (Q2 2025/26)		**Decrease** by 61 incidents compared with Q1 2025/26 **Increase** by 33 incidents compared with Q2 2024/25	Kirklees – 18.8 Yorkshire and the Humber – 15.3 Fly-tipping incidents reported per 1,000 people (2023/24)
Recycling rejected due to contamination	Performance	11.6% (533.9 / 4,620.76) (Q3 2025/26)		**Better** by 1.7 percentage points compared with Q2 2025/26 **Worse** by 3.4 percentage points compared with Q3 2024/25	Kirklees – N/A National – 16.6% % of contaminants in recycling+ (2024)

*Annually collected measure, most up to date data available. This relates to all defects, whilst predominantly potholes this will also include damaged guardrail, knocked over street furniture, etc
+% of contaminants in recycling benchmarking data sourced from WRAP – tackling contamination in dry recycling practical guide

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Collections without complaint (missed bins)	Performance	99.63% (2,524,973 / 2,534,457) (Q3 2025/26)		**Same** by 0 percentage points compared with Q2 2025/26 **Worse** by 0.15 percentage points compared with Q3 2024/25	Kirklees – N/A National – 85.69 Missed collection per 100,000 collections++ (2022/23)

++Missed collections per 100,000 collections data sourced from APSE, this is the most up to date data available

Homes & Neighbourhoods Key Measures

There has been an increase in the number of open damp, mould and condensation (DMC) cases, from 188 in Q2 2025/26 to 393 in Q3 2025/26. This is in line with expectations as we become more proactive in the identification of cases and is still within the business-as-usual tolerance. As expected for the time of year, there has been an increase in open DMC cases from the position at the end of Q2. The team remain responsive and are able to resource the increasing demand. The average length of open DMC cases has reduced to 22 days for the year as opposed to 29 days in Q2 and since the implementation of Awaab's Law on 27 October 2025, the average is nine days. DMC cases will continue to be managed within business-as-usual resourcing, however, should there be an increase, the Council will utilise the third-party contractor available through the framework to ensure continued compliance with Awaab's Law.

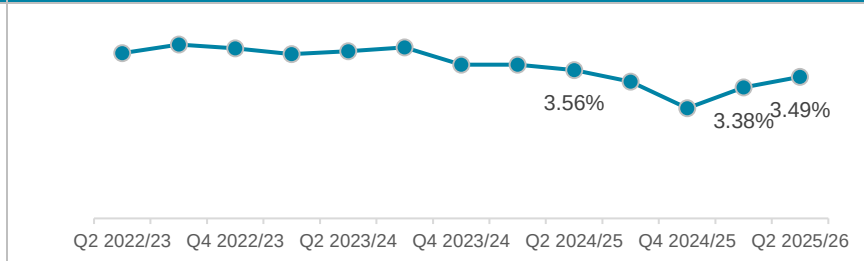
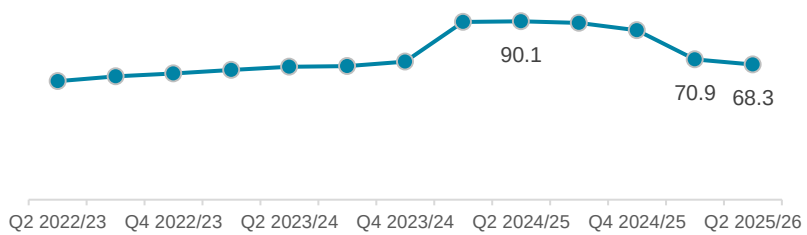
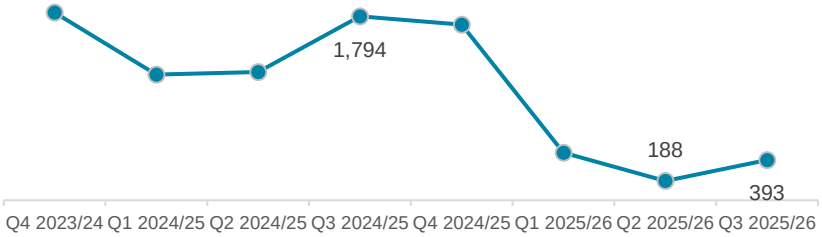
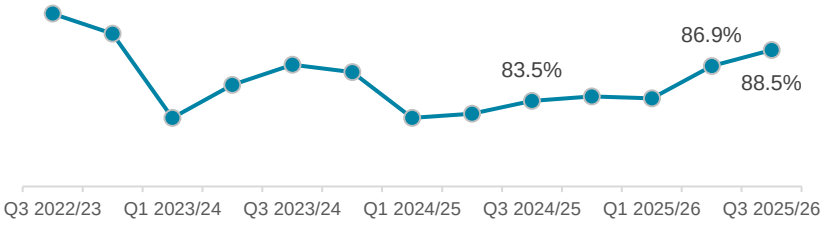
Positively, there has been an increase in the proportion of non-emergency responsive repairs completed within timescale, from 86.9% in Q2 2025/26 to 88.5% in Q3 2025/26. Property Services continue to challenge performance in the area of responsive repairs. Encouragingly, a reduction in job completion times across all trades has been reported. The team continue to engage with residents to keep them informed of any repair delays and monitor satisfaction survey responses, proactively contacting residents that return a low score. The Responsive Repairs team are investigating the decline in first fix and continue to challenge performance. Proactively, work to improve first fix is in place; vans are better stocked to complete repairs at the first-time visit and there is a focus on improving decision making whilst on site. The drive to complete jobs first time has already led to a reduction in the average days taken to complete jobs across all trades. Residents are kept informed of any delays in completing repairs in a timely manner.

At the end of Q3, all 837 residential blocks had a Fire Risk Assessment (FRA), 39 commercial Fire Risk Assessments had also been completed. In line with council policy, we carry out some FRAs every 12 months. At the end of Q3 there were 20 blocks that were overdue, this was due to a delay in awarding the FRA contractor a contract extension. Work to carry out the overdue FRAs will commence in January 2026. All overdue FRAs completed and new FRA programme initiated to carry out risk assessments based on archetype and risk status on either annual or three-yearly basis.

Following the introduction of a new housing management system in October 2025, it has not been possible to report on some of the golden measures, this is why there is missing data relating to arrears and average days to re-let. Moving to a new reporting platform has presented a challenge, and the pre-built reports are not currently available. Rectifying this issue is a high priority for the service and our colleagues in Data and Insight are working on the reports to enable Homes and Neighbourhoods to report on key performance measures. During the last quarter the teams responsible for the housing allocations were moved under Property Services. This will lead to improvements in how the Property Services Empty Homes Team and the allocating teams communicate and work together to reduce delays in lettings. The team have also been allocated a Housing Management resource to quickly deal with any tenancy related issues that can cause blockages in the empty homes team.

The Income Management Team do have access to current and former balance reports. Further work is required to refine this report to ensure that KPI's can be monitored and to give a breakdown of team/officer performance. The service is confident that the arrears policy is working in CX and accounts that require action are being presented correctly. The CX reporting issues will be resolved to enable clear performance reporting.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of rents in arrears.	Performance	3.49% (£3,336,957 / £95,541,932) (Q2 2025/26)		**Worse** by 0.11 percentage points compared with Q1 2025/26 **Better** by 0.07 percentage points compared with Q2 2024/25	Kirklees – 3.2% Statistical Neighbours– 3.2% Current tenant arrears % (Q4 2024/25)
Average days to re-let time.	Performance	68.3 (Q2 2025/26)		**Better** by 2.7 days compared with Q1 2025/26 **Better** by 21.8 days compared with Q2 2024/25	Kirklees – 85.49 Statistical Neighbours – 51.6 (Q4 2024/25)
Number of open damp, mould and condensation cases	Demand	393 (Q3 2025/26)		**Increase** by 205 cases compared with Q2 2025/26 **Decrease** by 1,401 cases compared with Q3 2024/25	Kirklees – 15.47% Statistical Neighbours– 16.3% Damp and mould live cases as a % of stock (Q4 2024/25)
Proportion of non-emergency responsive repairs completed within timescale.	Performance	88.5% (38,353 / 43,318) (Q3 2025/26)		**Better** by 1.6 percentage points compared with Q2 2025/26 **Better** by 5.0 percentage points compared with Q3 2024/25	Kirklees – 83.9% National – 82.6% % of non-emergency repairs completed within target timescale (Q4 2024/25)

*benchmark figure based on Q4 2024/25, historic data is not available

Development Key Measures

Good progress has been made on supporting households in temporary accommodation whilst there has been a slight increase on Q2, comparison with same quarter last year shows a further decrease of 46.

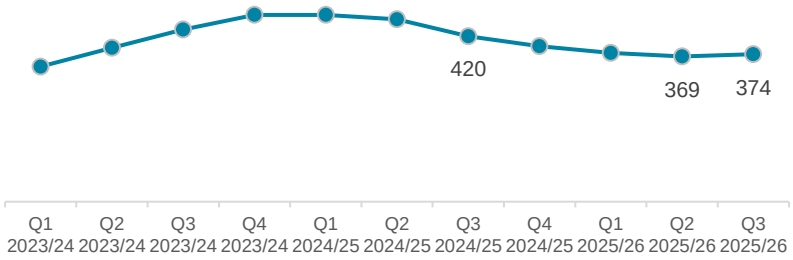
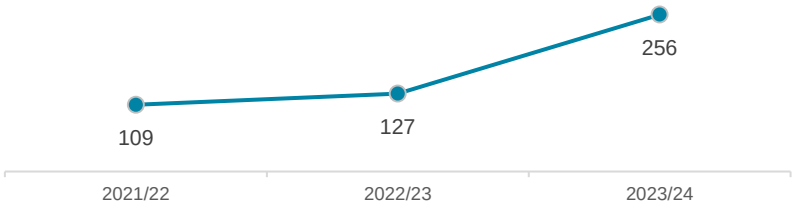
Our new family fixed temporary accommodation capacity is now in use with all units occupied. This accommodation supports better outcomes for family's as we continue to support them to find a permanent home. We continue to explore opportunity's including the purchase of some private stock with several potential partners. Discharge into private sector stock continues at pace, as does work on prevention with just over 200 prevention cases supported in the last quarter. Early conversations around renters' rights impact and governments new plan for ending homelessness, have started.

Work has started on understanding how the registered providers can support with homes for temporary accommodation and increased nominations into current stock, this work will need to feed into the governments new housing targets and funding streams. Early conversations led with support from Homes and Neighbourhoods have started and we welcome any lever which enables social landlords to cooperate with Local Authorities in housing homeless households.

Looking ahead, Further work will be undertaken on the impact of renter's rights and understanding the Kirklees impact of the plan for ending homelessness, in particular rouge landlords, supported accommodation, and residents leaving a public institution. There will also be a new focus on reduced reliance on nightly paid accommodation as well as continuing the reduction in bed and breakfast accommodation.

Progress on affordable homes (of all types) is continuing but data is updated annually in dec and has not yet been received.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of households in temporary accommodation.	Demand	374 (Q3 2025/26)		**Increase** by 5 households compared with Q2 2025/26 **Decrease** by 46 households compared with Q3 2024/25	Kirklees – 1.93 Bradford – 1.97 Calderdale - 0.87 Leeds - 1.67 Wakefield - 1.67 Number of households in temporary accommodation per 1,000 households (Q3 2024/25)
Gross Affordable Housing Completions	Performance	256 (2023/24)		**Better** by 129 homes delivered compared with 2022/23 **Better** by 147 homes delivered compared with 2021/22	No benchmarking data is available

Environment Strategy & Climate Change Key Measures

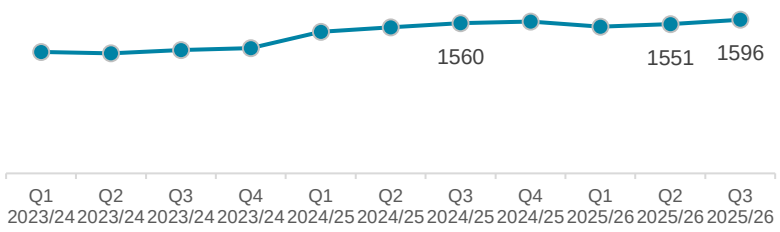
The number of students in Kirklees receiving home-to-school support has risen, reflecting national trends. The growth in Education Health and Care Plans (EHCPs) is associated with an increase in pupils eligible for home-to-school transport services.

We are obliged to provide home to school transport for all eligible pupils, we do not expect a decrease in the number qualifying for this support. Consequently, our main priority is to contain costs and boost efficiency, so that we can accommodate rising pupil numbers within existing budget limits. Monitoring this as a 'golden measure' allows us to clearly track demand for the service and respond appropriately with a comprehensive transformation programme which is aimed at streamlining operations and achieving greater cost-effectiveness in service delivery.

In the last quarter as part of our transformation, we launched our 'In House Fleet' pilot to test the feasibility and economics of providing routes via an in-house provision. We have 8 operational minibuses supporting the wider home to school service. We continue to carry out reviews of our single taxi provision to ensure that we are as efficient as possible. We have carried out a procurement exercise to improve the ICT back office of the service.

The transformation programme is continuing, this aims to ensure that despite the increasing numbers of students receiving transport the cost base is managed to be within existing budgets through increasing efficiency and improve cost and prices. This will include investment in the IT to support data management, routing and analysis. As well as better methods of procurement supported by changes to public procurement rules and increasing the operator base.

Key measures:

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of children accessing home to school transport	Demand	1,596 (End of Q3 2025/26)		**Increase** by 45 children compared with Q2 2025/26 **Increase** by 36 children compared with Q3 2024/25	DfT are looking at collecting data nationally next year

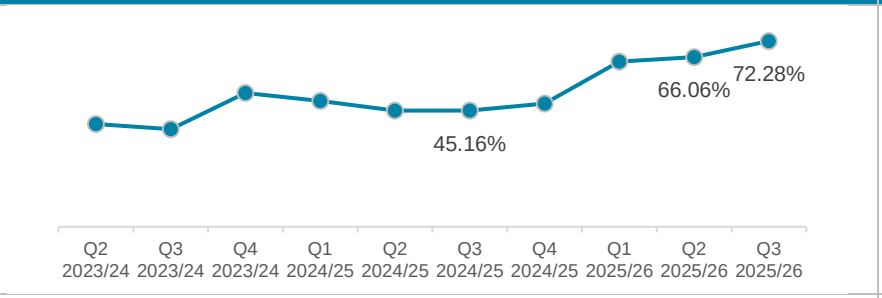
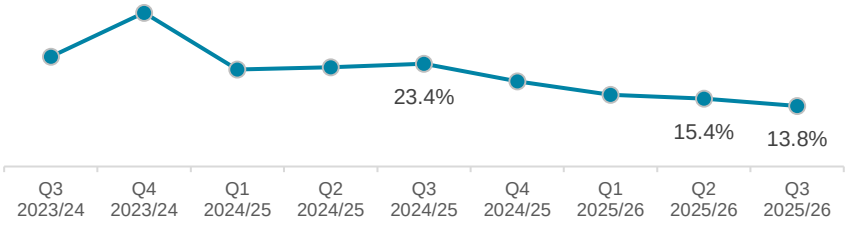
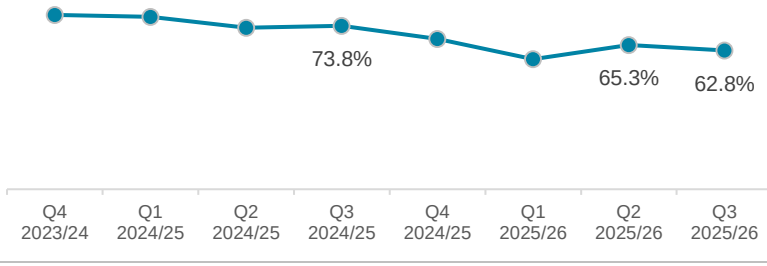
** Prior to 2024/25 personal travel budgets (PTBs) and mileage were always an option to parents but were not the main focus of the service. The main focus was providing physical transport, and the vast majority of children were transported in taxi's / mini-buses, and therefore data on PTBs and mileage was limited and was never put forward as part of reporting, the service merely reported on the number of children on physical transport.

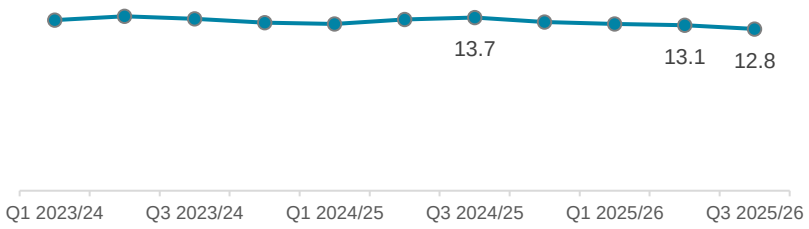
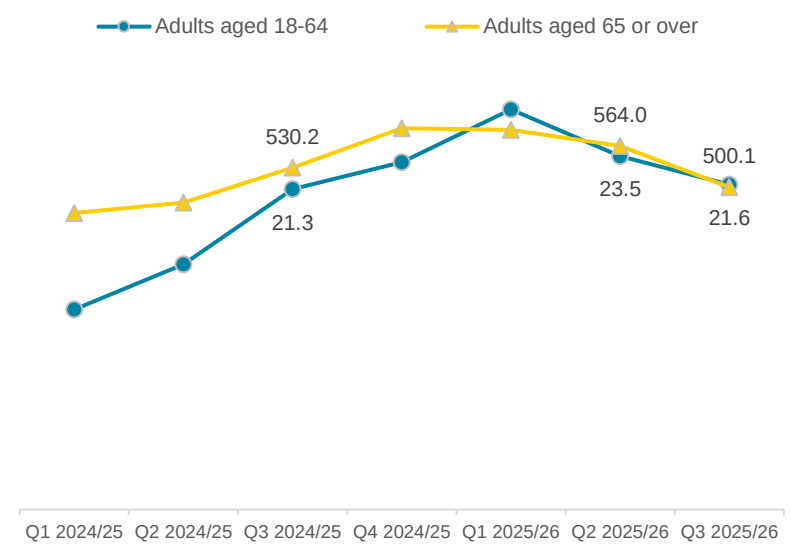
The focus of the service has now changed to offering a personal travel budget instead of physical transport through the introduction of enhanced personal travel budget offer and post-16 transport statement introduction of default offer of personal travel budget as opposed to physical transport. This has resulted in changes to reporting metrics to include more granular detail surround personal travel budgets, mileage and physical transport. Current systems do not allow to report on historic data, something which is being addresses.

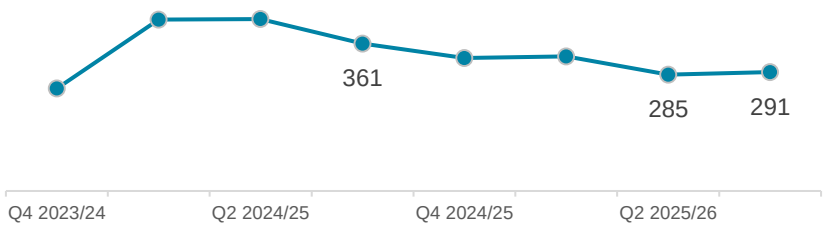
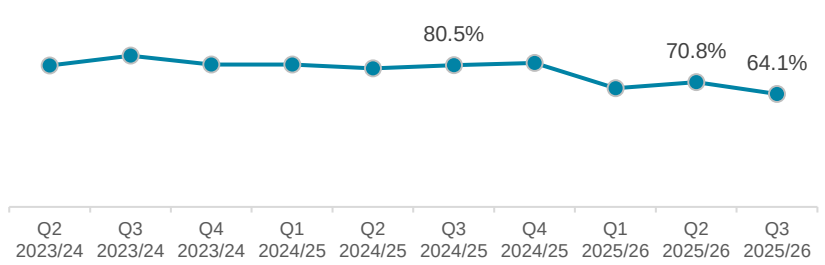
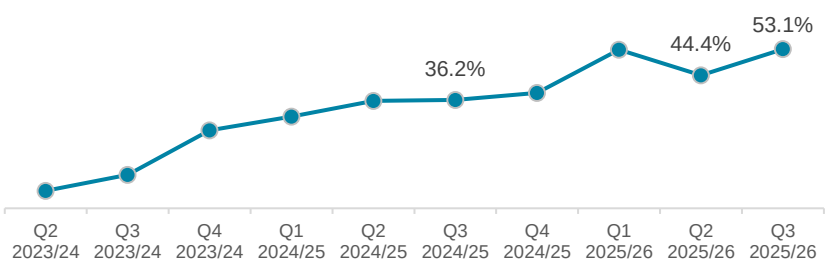
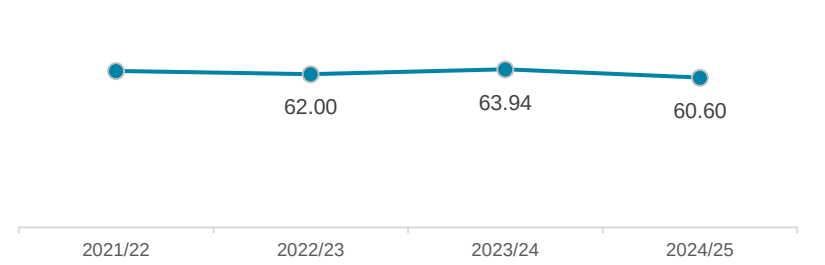
Appendix A – Council Measures

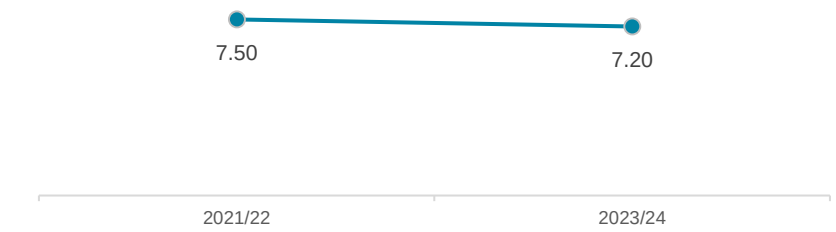
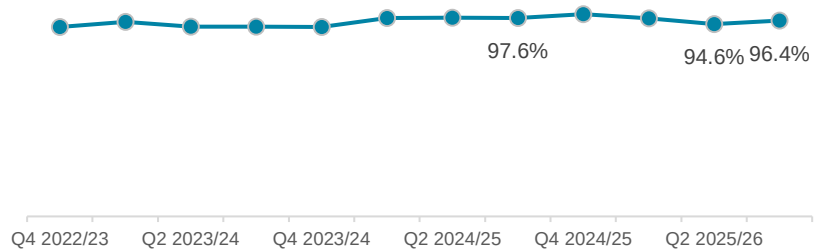
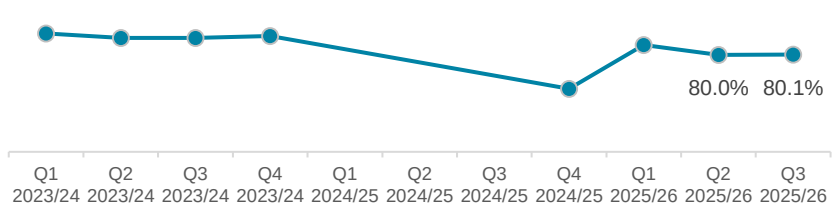
Adults and Health

Adults Social Care (ASC) Operation Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% Contacts to ASC that were signposted, information, advice or guidance was given or had no further action	Performance	72.28% (Q3 2025/26)		**Better** by 6.23 percentage points compared with Q2 2025/26 **Better** by 27.12 percentage points compared with Q3 2024/25	No benchmarking data is available
% Contacts to ASC that progress to an Assessment	Performance	13.8% (Q3 2025/26)		**Better** by 1.6 percentage points compared with Q2 2025/26 **Better** by 9.6 percentage points compared with Q3 2024/25	No benchmarking data is available
% Care Act Assessments that progressed to a long-term service	Performance	62.8% (Q3 2025/26)		**Worse** by 2.5 percentage points compared with Q2 2025/26 **Worse** by 11.1 percentage points compared with Q3 2024/25	No benchmarking data is available

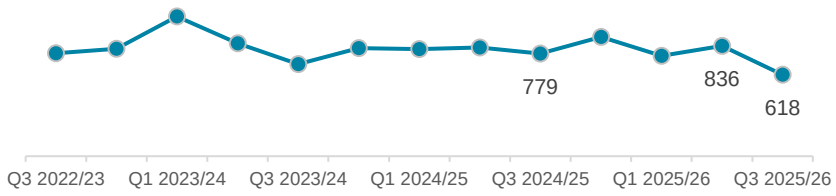
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Average commissioned home care hours per user.	Demand	12.80 (End of Q3 2025/26)		**Decrease** by 0.3 hours per user compared with the end of Q2 2025/26 **Decrease** by 0.9 hours per user compared with the end of Q3 2024/25	Kirklees – 13.5 National – 14.4 (2023/24)
Permanent admissions to residential care per 100,000 population for adults aged 65 or over.	Demand	500.1 (End of Q3 2025/26)		**Decrease** by a rate of 63.9 users compared with the end of Q2 2025/26 **Decrease** by a rate of 30.1 users compared with the end of Q3 2024/25	Kirklees – 500.1 National – 592.5 (2024/25)
Permanent admissions to residential care per 100,000 population for adults aged 18-64	Demand	21.6 (End of Q3 2025/26)		**Decrease** by a rate of 1.9 users compared with the end of Q2 2025/26 **Increase** by a rate of 0.3 users compared with the end of Q3 2024/25	Kirklees – 21.3 National – 17 (2024/25)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of people waiting for an ASC assessment	Performance	291 (End of Q3 2025/26)		**Worse** by 6 people compared with the end of Q2 2025/26 **Better** by 70 people compared with the end of Q3 2024/25	No benchmarking data available
% discharges from Reablement where independence has been maximised	Performance	64.1% (474 / 304) (Q3 2025/26)		**Worse** by 6.7 percentage points compared with Q2 2025/26 **Worse** by 16.4 percentage points compared with Q3 2024/25	Kirklees - 86.9 National - 77.1 (2024/25)
% discharges from recovery beds to the community	Performance	53.1% (34 / 64) (Q3 2025/26)		**Better** by 8.7 percentage points compared with Q2 2025/26 **Better** by 17 percentage points compared with Q3 2024/25	Benchmarking data not publicly available
Survey measures - Overall satisfaction of people who use services with their care and support*	Performance	60.6 (2024/25)		**Worse** by 3.3 percentage points compared with Q1 2025/26 **Worse** by 1.4 percentage points compared with Q2 2024/25	Kirklees - 60.6 National - 65.1 (2024/25)

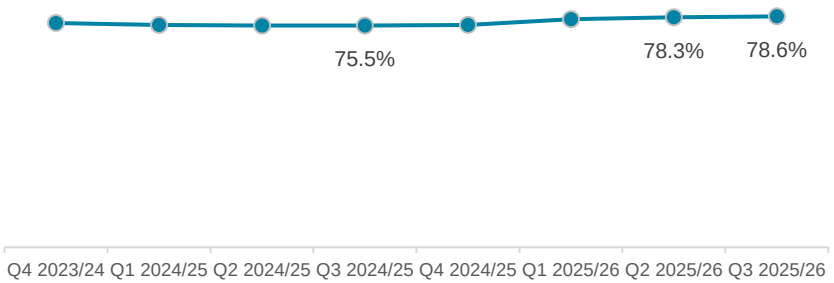
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Carers of people in ASC quality of life (assess the overall quality of life of carers who support individuals with adult's social care needs) **	Performance	7.2 (2023/24)		**Worse** by 0.3 compared with 2021/22 No comparison data available for 2019/20	Kirklees - 7.2 National - 7.3 (2023/24)
% s42 safeguarding enquiries where the risk was reduced or removed.	Performance	96.4% (664 / 689) (Q3 2025/26)		**Better** by 1.8 percentage points compared with Q2 2025/26 **Worse** by 1.2 percentage points compared with Q3 2024/25	Kirklees – 99% National – 91% (2024/25)
% S42 safeguarding enquiries where making safeguarding personal outcomes were met.	Performance	80.1% (Q3 2025/26)		**Better** by 0.1 percentage points compared with Q2 2025/26 No comparison data available for Q3 2024/25	Kirklees – 95.4% National – 94.2% (2023/24)

*Annually collected measure, most up to date data available at the time of producing the report
**Biennially collected Measure, most up to date data available at the time of producing the report

Communities and Access Services Measures

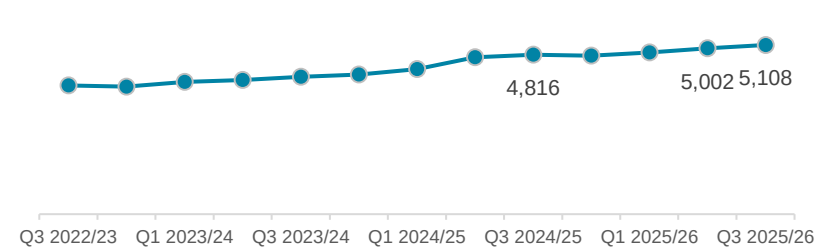
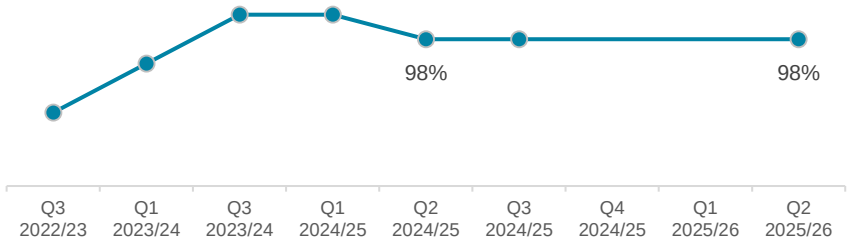
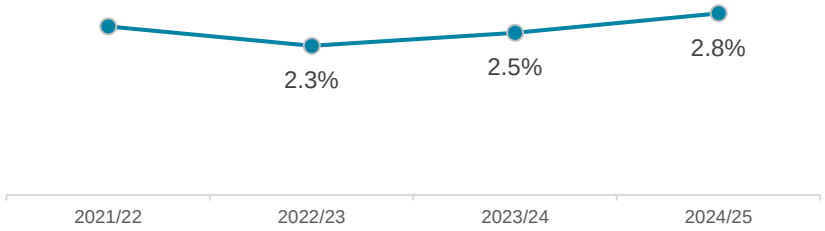
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Total number of referrals to Wellness Service	Demand	618 (Q3 2025/26)		**Decrease** by 218 referrals compared with Q2 2025/26 **Decrease** by 161 referrals compared with Q3 2024/25	No benchmarking data is available

Integrated Commissioning Measures

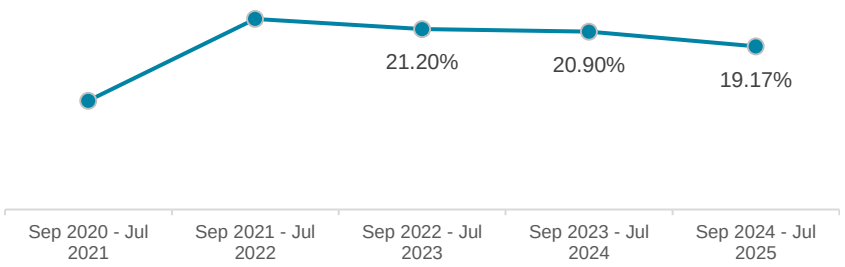
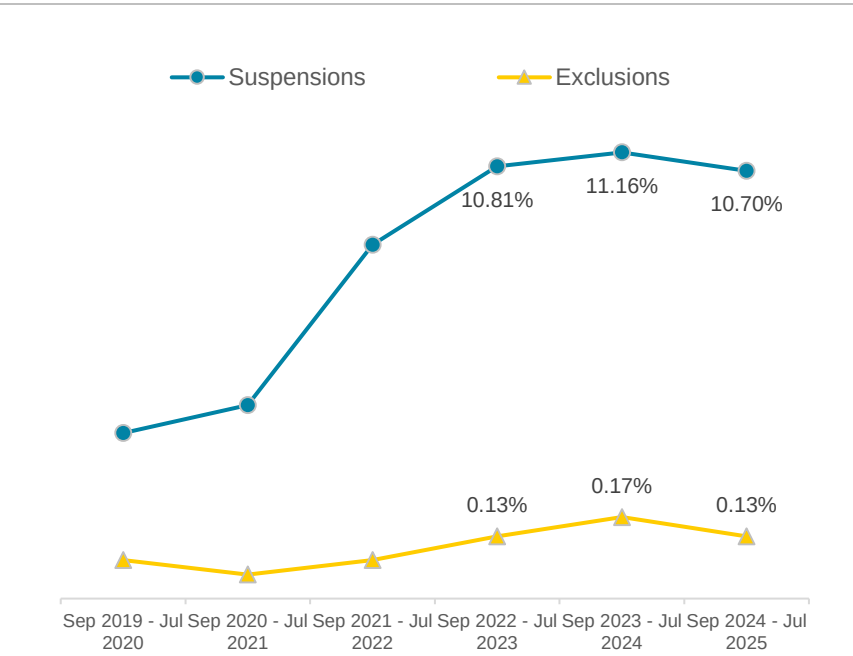
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% Kirklees ASC providers judged as good or outstanding by CQC	Performance	78.6% (147 / 187) (End of Q3 2025/26)		**Better** by 0.3 percentage points compared with the end of Q2 2025/26 **Better** by 3.1 percentage points compared with the end of Q3 2024/25	Kirklees – 78.6% National – 83.4% (Q3 2025/26)

Children and Families

Learning & Early Support Measures

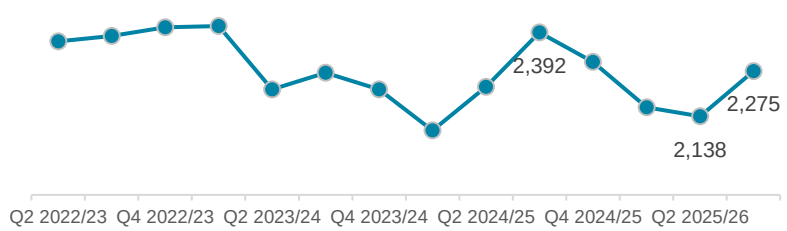
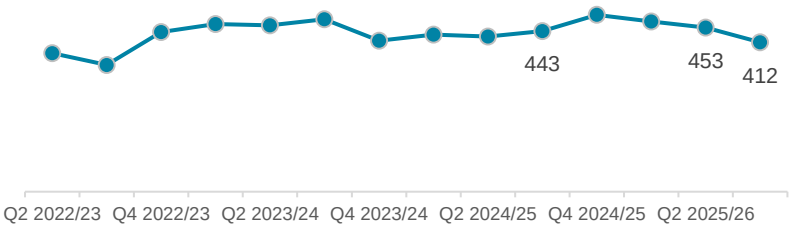
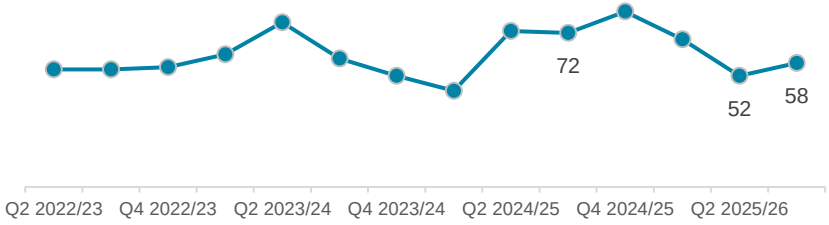
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Education, Health, and Care Plans	Demand	5,108 (Q3 2025/26)		**Increase** by 106 EHC plans compared with Q2 2025/26 **Increase** by 292 EHC plans compared with Q3 2024/25	Kirklees – 4.8% Statistical Neighbours – 5.5% % of pupils with statement of SEN or EHC Plans (2024)
Percentage of inspected Early Years providers rated Good or better by Ofsted*	Performance	98% (278 / 283) (Q2 2025/26)		**Same** by 0 percentage points compared with Q3 2024/25 **Same** by 1 percentage points compared with Q2 2024/25	Kirklees - 98% National - 98% Percentage of inspected Early Years providers rated Good or better by Ofsted (Q2 2025/26)
Not in Education, Employment or Training - % of 16-17 year olds that are not in education, employment or training**	Performance	2.8% (2024/25)		**Worse** by 0.3 percentage points compared with 2023/24 **Worse** by 0.5 percentage points compared with 2022/23	Kirklees – 2.9% Statistical Neighbours - 5% (2024/25)

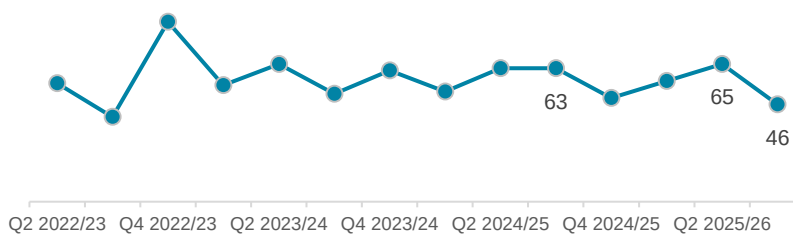
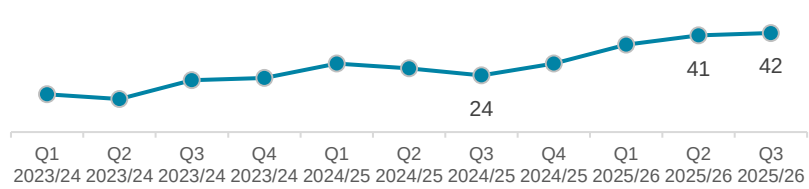
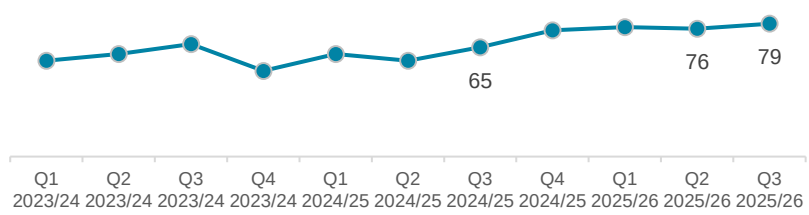
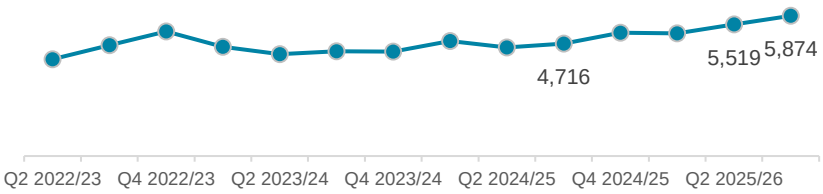
*Most recent data available, Q2 2025/26
**Annually collected measure, no data available for quarter 3 2025/26

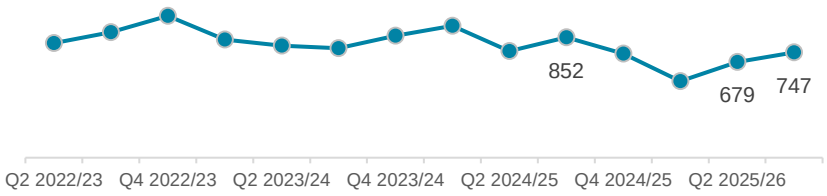
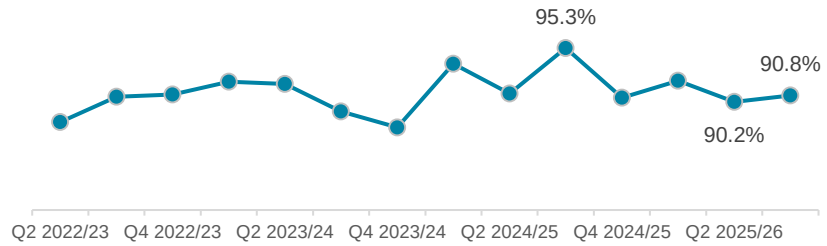
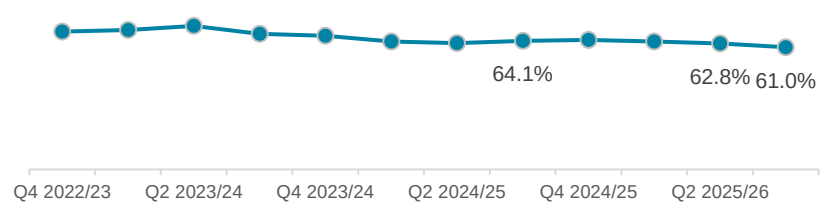
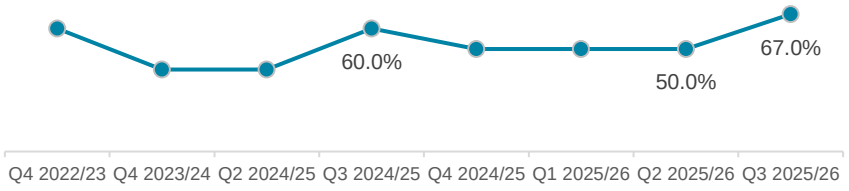
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of pupils who are persistently absent (attendance below 90%) from school*	Performance	19.17% (Sep 2024 – Jul 2025)		**Better** by 1.73 percentage points compared with 2023/24 academic year **Better** by 2.03 percentage points compared with 2022/23 academic year	Kirklees – 20.21% Statistical Neighbours – 20.85% (2023/24 academic year)
Suspensions - Number of all school suspensions expressed as a % of school population*	Performance	10.7% (7,315 / 68,391) (Sep 2024 – Jul 2025)		**Better** by 0.46 percentage points compared with 2023/24 academic year **Better** by 0.11 percentage points compared with 2022/23 academic year	Kirklees – 10.98% National – 9.33% Suspensions - Number of all school suspensions expressed as a % of school population (Q1 2023/24)
Exclusions - Total Permanent Exclusions from Schools as a % of the school population*	Performance	0.13% (89 / 68,391) (Sep 2024 – Jul 2025)		**Better** by 0.04 percentage points compared with 2023/24 academic year **Same** by 0.0 percentage points compared with 2022/23 academic year	Kirklees – 0.13% National – 0.11% Permanent Exclusions rate (Q1 2023/24)

*Annually collected measure, most up to date academic data available

Child Protection & Family Support Measures

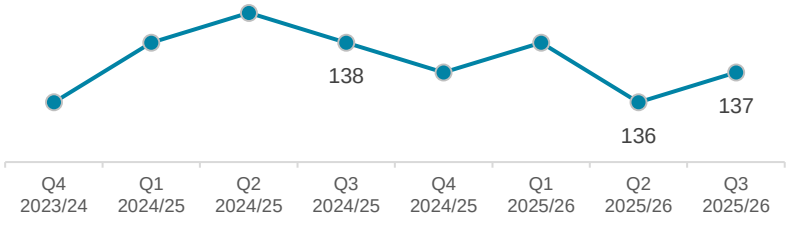
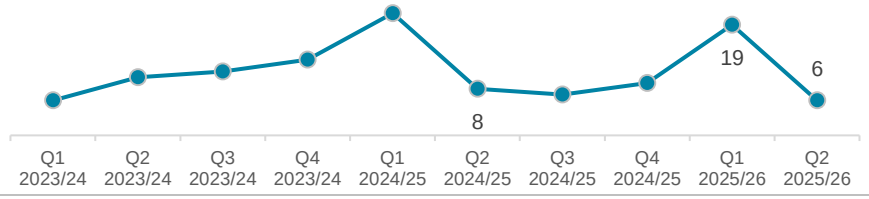
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Children in Need	Demand	2,275 (Q3 2025/26)		**Increase** by 137 children compared with Q2 2025/26 **Decrease** by 117 children compared with Q3 2024/25	Kirklees – 222.1 Statistical Neighbours – 387 Children in Need rate per 10,000 (2024/25)
Number of children with a Child Protection Plan	Demand	412 (Q3 2025/26)		**Decrease** by 41 children compared with Q2 2025/26 **Decrease** by 31 children compared with Q3 2024/25	Kirklees – 48.4 Statistical Neighbours – 55.9 Children who are the subject of a CPP - rate per 10,000 (2024/25)
Number of children and young people starting to be looked after in the quarter	Demand	58 (Q3 2025/26)		**Increase** by 6 children compared with Q2 2025/26 **Decrease** by 14 children compared with Q3 2024/25	Kirklees – 27 Statistical Neighbours – 32.9 Rate of children starting to be looked after each year (2024/25)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of Children Looked After ceasing to be looked after in the quarter	Demand	46 (Q3 2025/26)		**Decrease** by 19 children compared with Q2 2025/26 **Decrease** by 17 children compared with Q3 2024/25	Kirklees – 23 Statistical Neighbours – 34 Rate of children ceasing to be looked after each year (2024/25)
Number of Children Looked After in an external residential provision	Demand	42 (Q3 2025/26)		**Increase** by 1 child compared with Q2 2025/26 **Increase** by 18 children compared with Q3 2024/25	No benchmarking data is available
Number of Children Looked After aged 16-18 in semi supported accommodation external residential provision	Demand	79 (Q3 2025/26)		**Increase** by 3 children compared with Q2 2025/26 **Increase** by 14 children compared with Q3 2024/25	No benchmarking data is available
Number of contacts to children's services	Demand	5,874 (Q3 2025/26)		**Increase** by 355 contacts compared with Q2 2025/26 **Increase** by 1,158 contacts compared with Q3 2025/26	No benchmarking data is available

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of referrals to children's social care	Demand	747 (Q3 2025/26)		**Increase** by 68 referrals compared with Q2 2025/26 **Decrease** by 105 referrals compared with Q3 2024/25	Kirklees – 328.3 Statistical Neighbours – 604 Rate per 10,000 of referrals to Children's Social Services (2024/25)
Percentage of Care Leavers in suitable accommodation	Performance	90.8% (315 / 347) (Q3 2025/26)		**Better** by 0.6 percentage points compared with Q2 2025/26 **Worse** by 4.5 percentage points compared with Q3 2024/25	Kirklees – 91% Statistical Neighbours – 90.3% % in suitable accommodation (Q4 2024/25)
Percentage of Care leavers in Employment, Education or Training (of those available for EET)	Performance	61.0% (Q3 2025/26)		**Worse** by 1.8 percentage points compared with Q2 2025/26 **Worse** by 1.3 percentage points compared with Q3 2024/25	No benchmarking data available this is a locally specified measure
Percentage of Children's Homes rated Good or better by Ofsted*	Performance	67% (4 / 6) (Q3 2025/26)		**Better** by 17 percentage points compared Q2 with 2025/26 **Better** by 7 percentage points compared with Q3 2024/25	No benchmarking data is available

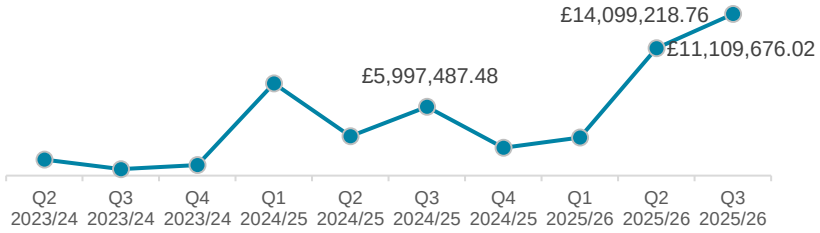
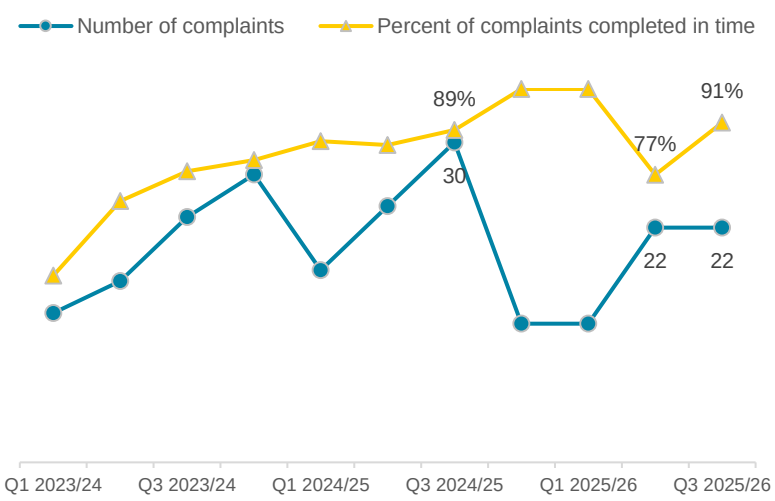
*A new care home was added during quarter 4 2024/25 which altered both the denominator and numerator

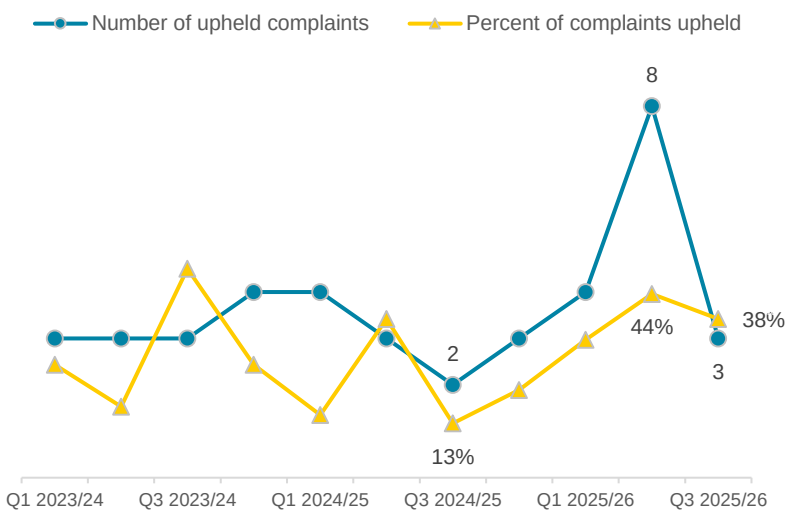
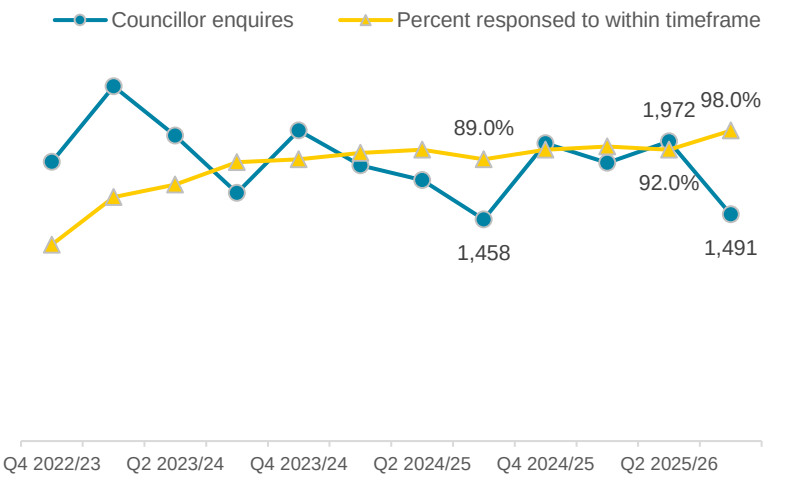
Resources, Improvement & Partnerships Measures

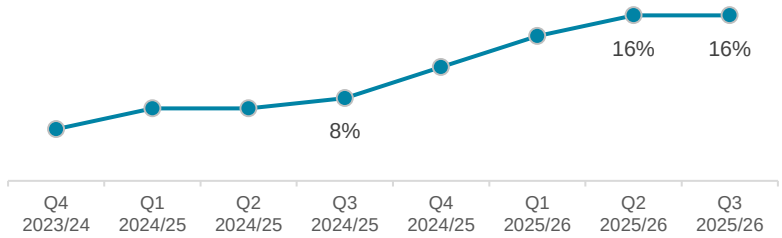
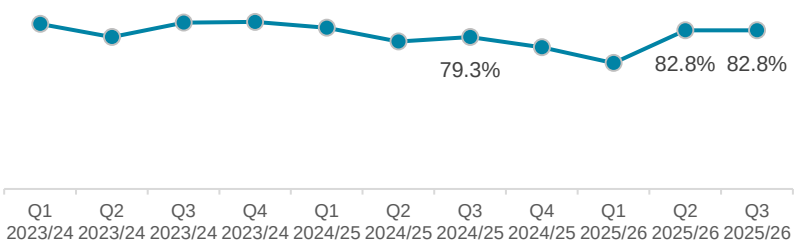
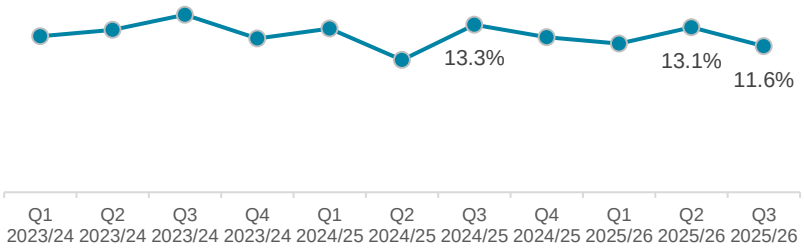
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of mainstream foster carer households in Kirklees	Demand	137 (Q3 2025/26)		**Increase** by 1 household compared with Q2 2025/26 **Decrease** by 1 household compared with Q3 2024/25	No benchmarking data is available
Waiting times for child mental health services for month at quarter end (time in weeks)	Performance	6 (Q2 2025/26)		**Better** by 13 weeks compared with Q1 2025/26 **Better** by 2 weeks compared with Q2 2024/25	No benchmarking data is available

Public Health and Corporate Resources

Corporate Resources Measures

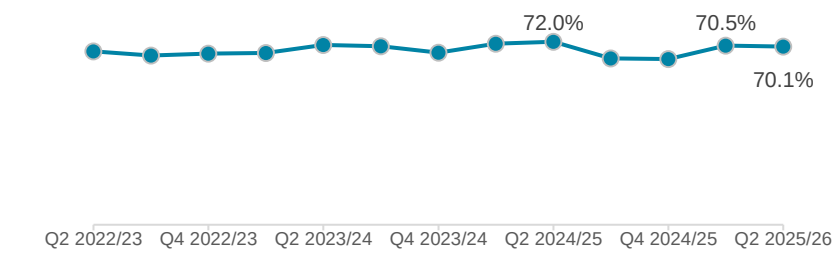
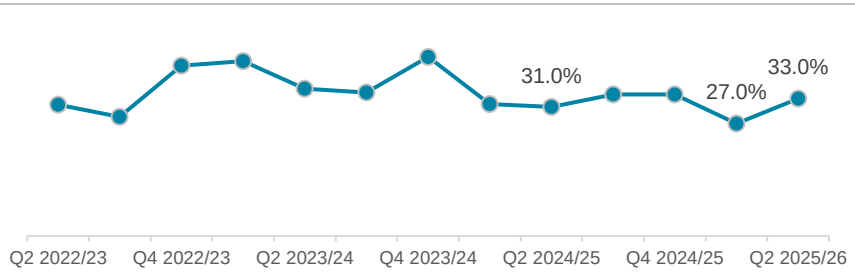
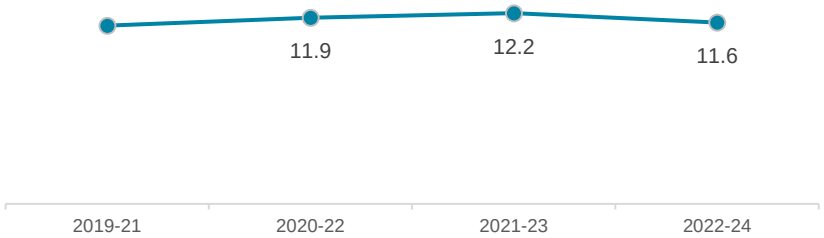
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Total £ Social Value delivered (derived from contracts above £100k per annum with commitments recorded via the Social Value Portal)	Performance	£14,099,219 (Q3 2025/26)		**Better** by £2.9M compared with Q2 2024/25 **Better** by £8.1M compared with Q3 2024/25	No benchmarking data is available
Percent of stage 3 complaints completed in time	Performance	91% (20 / 22) (Q3 2025/26)		**Better** by 14 percentage points compared with Q2 2025/26 **Better** by 2 percentage points compared with Q3 2024/25	No benchmarking data is available due to different complaints process across Council's
Number of stage 3 complaints received	Demand	22 (Q3 2025/26)		**Static** by 0 complaints compared with Q2 2025/26 **Decrease** by 8 complaints compared with Q3 2024/25	No benchmarking data is available due to different complaints process across Council's

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
No. of Ombudsman complaints upheld	Performance	3 (Q3 2025/26)		**Worse** by 5 complaints compared with Q2 2025/26 **Better** by 1 complaint compared with Q3 2024/25	Kirklees – 3.6 Bradford – 4.6 Calderdale – 10.5 Leeds – 7.5 Wakefield – 1.7 Upheld decisions per 100,000 residents (2024/25)
Percent of Ombudsman complaints upheld	Demand	38% (3 / 8) (Q3 2025/26)		**Worse** by 6 percentage points compared with Q2 2025/26 **Better** by 25 percentage points compared with Q3 2024/25	Kirklees - 94% National - 81% (2024/25)
Percent of Councillor enquires (across the whole Council) responded to within timeframe	Performance	98% (Q3 2025/26)		**Better** By 6 percentage points compared with Q2 2025/26 **Better** By 9 percentage points compared with Q3 2024/25	No benchmarking data is available
Number of Councillor enquires received across the whole Council	Demand	1,491 (Q3 2025/26)		**Decrease** By 481 enquiries compared with Q2 **Increase** By 33 enquires compared with Q3 2024/25	No benchmarking data is available

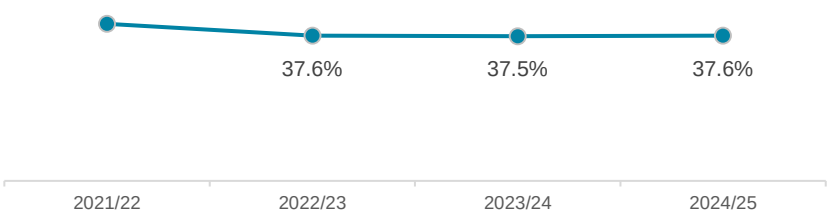
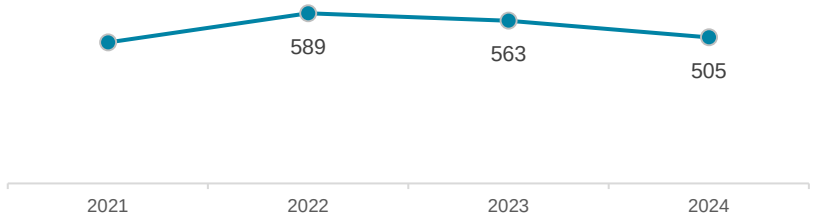
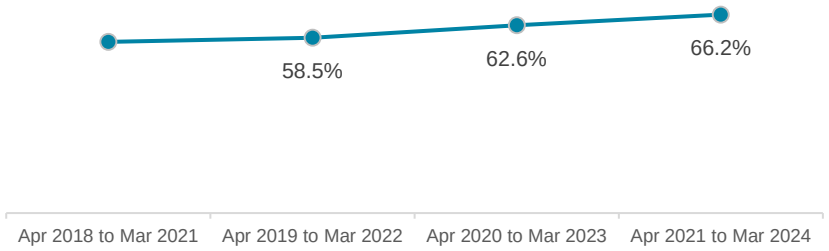
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Vacancy rate (percent of vacant positions across the Council)	Performance	16% (1,266 / 7,727) (End of Q3 2025/26)		**Same** by 0 percentage points compared with the end of Q2 2025/26 **Worse** by 8 percentage points compared with the end of Q2 2024/25	No benchmarking data is available
Percent of calls answered Kirklees Direct Call Centre*	Performance	82.8% (57,608 / 69,744) (Q3 2025/26)		**Same** by 0.0 percentage points compared with Q2 2025/26 **Better** by 3.5 percentage points compared with Q3 2024/25	No benchmarking data available
Percent of follow-up calls Kirklees Direct Call Centre*	Performance	11.6% (6,748 / 58,391) (Q3 2025/26)		**Better** by 1.5 percentage points compared with Q2 2025/26 **Better** by 1.7 percentage points compared with Q3 2024/25	No benchmarking data available

*Data is based on Kirklees Direct calls and only covers the top 7 services (Council Tax, Housing repairs, Waste, Benefits, Housing solutions, Children's and Disabled travel). The quality of call data is also always improving.

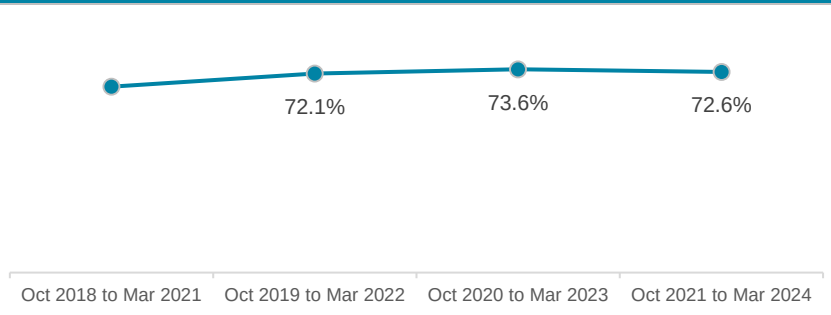
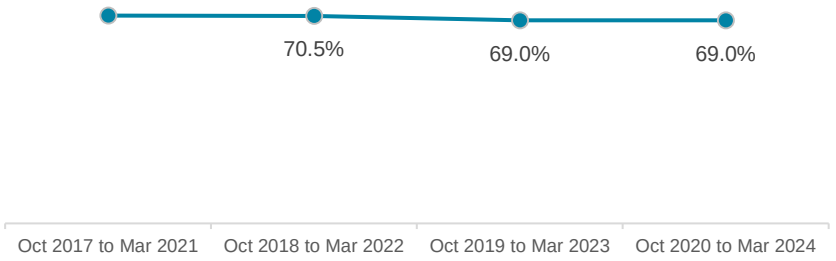
Public Health & Health Protection Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Breastfeeding initiation rates (proportion of babies whose first feed included breastmilk)*	Performance	70.1% (616 / 879) (Q2 2025/26)		**Worse** by 0.4 percentage points compared with Q1 2025/26 **Worse** by 1.9 percentage points compared with Q2 2024/25	Kirklees – 70.3% National – 73.1% Breastfeeding rates (Q2 2025/26)
Percentage of people taking up an NHS Health Check invite*	Performance	33% (2,000 / 6,061) (Q2 2025/26)		**Better** by 6 percentage points compared with Q1 2025/26 **Better** by 2 percentage points compared with Q2 2024/25	Kirklees - 33% National - 34% Percentage of people taking up an NHS Health Check invite (Q2 2025/26)
Suicide rate per 100,000 population**	Performance	11.6 (2022-24)		**Better** by 0.6 suicides per 100,000 population compared with 2021-23 **Better** by 0.3 suicides per 100,000 population compared with 2020-22	Kirklees – 11.6 National - 10.6 Suicide rate (persons) (January 2022 to December 2024)

*Trend data comes from local NHS Trust maternity datasets; benchmark data comes from nationally reported data; Q3 2025/26 data not available yet
**Annually collected measure, no updated data for quarter 3 2025/26

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of children who are overweight/obese in Year 6*	Performance	37.6% (1,945 / 5,173) (2024/25)		**Worse** by 0.1 percentage points compared with 2023/24 **Same** by 0.0 percentage points compared with 2022/23	Kirklees - 37.6% National – 36.2% (School year 2024/25)
All new sexually transmitted infection diagnoses (rate per 100,000)*	Performance	505 (2024)		**Better** by 58 diagnoses per 100,000 compared with 2023 **Better** by 84 diagnoses per 100,000 compared with 2022	Kirklees - 505 National - 632 (Jan-Dec 2024)
Cancer screening coverage: breast cancer*	Performance	66.2% (31,160 / 47,090) (Apr 2021 – Mar 2024)		**Better** by 3.6 percentage points compared with Apr 2020 – Mar 2023 **Better** by 7.7 percentage points compared with Apr 2019 – Mar 2022	Kirklees – 66.2% National – 69.9% (Apr 2021 – Mar 2024)

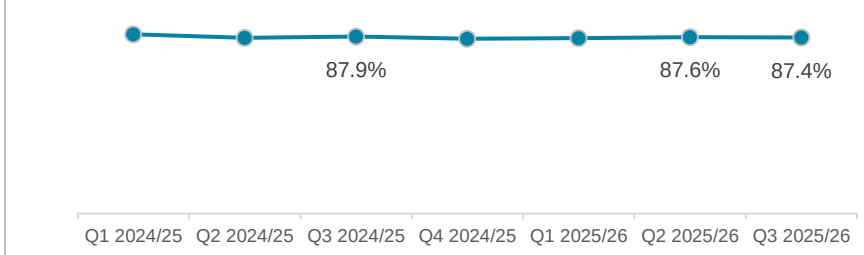
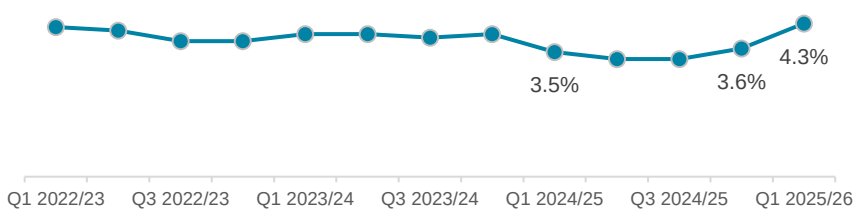
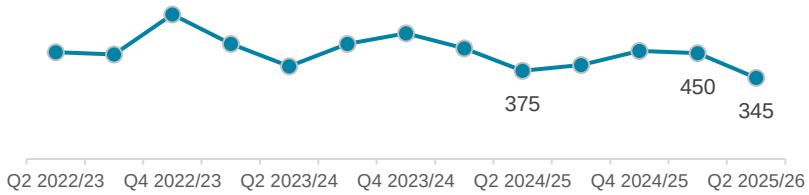
*Annually collected measure, no updated data for quarter 3 2025/26

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Cancer screening coverage: bowel cancer*	Performance	72.6% (48,865 / 67,280) (Oct 2021 – Mar 2024)		**Worse** by 1.0 percentage points compared with Oct 2020 – Mar 2023 **Better** by 0.5 percentage points compared with Oct 2019 – Mar 2022	Kirklees – 72.6% National – 71.8% (Oct 2021 – Mar 2024)
Cancer screening coverage: cervical cancer (aged 25-49)*	Performance	69% (52,105 / 75,550 (Oct 2020 – Mar 2024)		**Same** by 0.0 percentage points compared with Oct 2019 – Mar 2023 **Worse** by 1.5 percentage points compared with Oct 2018 – Mar 2022	Kirklees – 69% National – 67.5% (Oct 2020 – Mar 2024)

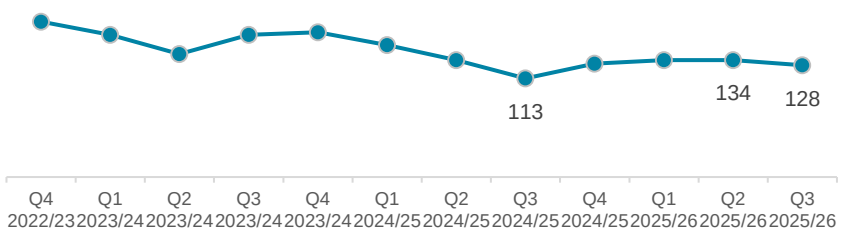
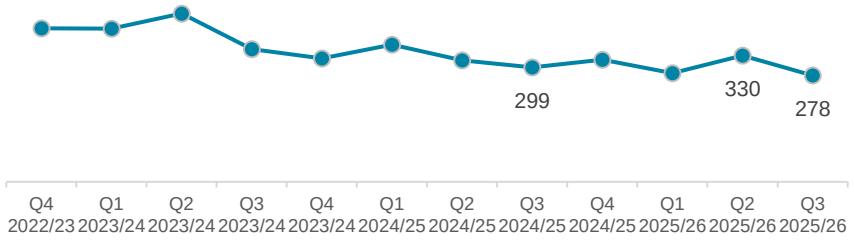
*Annually collected measure, no updated data for quarter 3 2025/26

Place

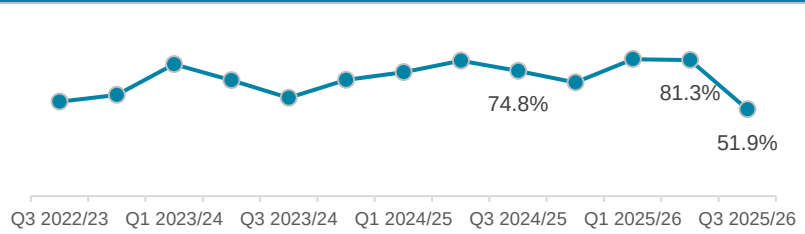
Skills & Regeneration Measures

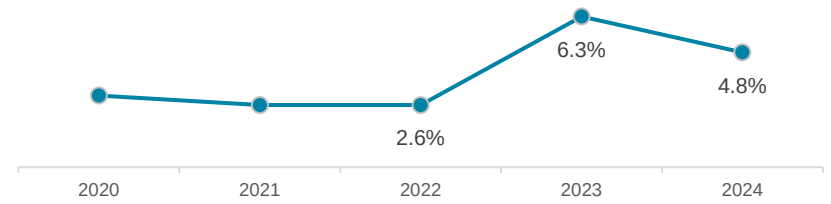
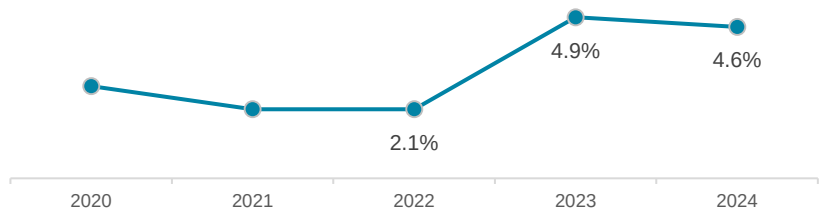
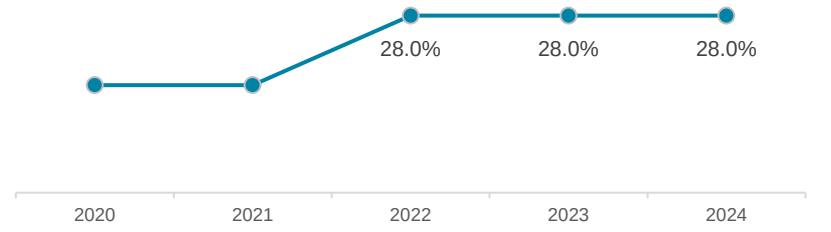
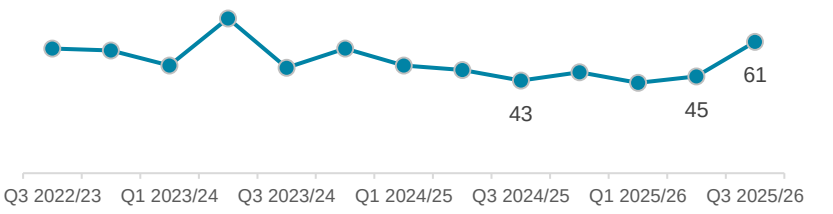
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Occupancy rate of council business centre units rented out (per square foot).	Performance	87.4% (147,125.66 sq ft / 168,252.46 sq ft) (Q3 2025/26)		**Worse** by 0.17 percentage points compared with Q2 2025/26 **Worse** by 0.5 percentage points compared with Q3 2024/25	No benchmarking data is available this is a locally specified measure
Unemployment Rate*	Performance	4.3% (9,800 / 231,100) (Q1 2025/26)		**Worse** by 0.7 percentage points compared with Q4 2024/25 **Worse** by 0.8 percentage points compared with Q1 2024/25	Kirklees - 4.3% Yorkshire and the Humber - 4% (Jul 2024 – Jun 2025)
Business deaths**	Performance	345 (Q2 2025/26)		**Better** by 105 businesses compared with Q1 2025/26 **Better** by 30 businesses compared with Q2 2024/25	Kirklees – 9.9 West Yorkshire – 10.2 Business deaths per 10,000 people aged 16+ (Jul–Sep 25)

*Data taken from national dataset so there is a 6-month lag, most up to date data available is for the period Jul 24 to Jun 2025
**Data taken from national datasets, there is a 3-month lag, most up to date data available is for Apr to Jun 2025

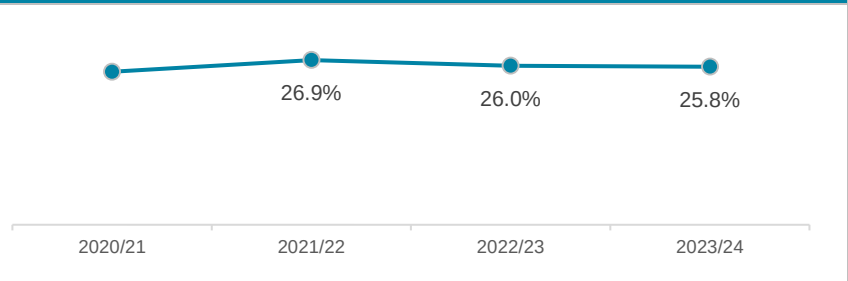
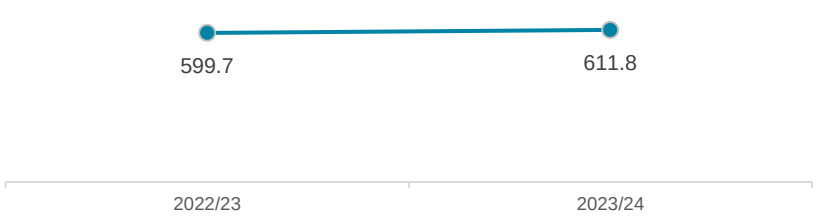
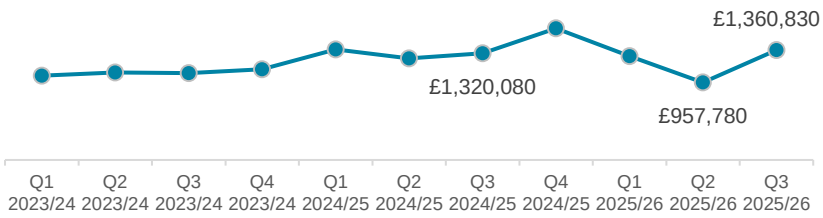
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of planning applications received - minor	Demand	128 (Q3 2025/26)		**Decrease** by 6 applications compared with Q2 2025/26 **Increase** by 15 applications compared with Q3 2024/25	Kirklees - 2.9 Yorkshire and the Humber - 2.7 Number of minor planning application decisions per 1,000 properties (Apr 24 – Mar 25)
Number of planning applications received - other	Demand	278 (Q3 2025/26)		**Decrease** by 52 applications compared with Q2 2025/26 **Decrease** by 21 applications compared with Q3 2024/25	Kirklees – 6.6 Yorkshire and the Humber – 6.5 Number of other planning application decisions per 1,000 properties (Apr 24 – Mar 25)

Highways, Streetscene & Waste Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of street lighting faults attended within published timeframes (7 working days).	Performance	51.9% (435 / 838) (Q3 2025/26)		**Worse** by 29.4 percentage points compared with Q2 2025/26 **Worse** by 22.9 percentage points compared with Q3 2024/25	No benchmarking data is available

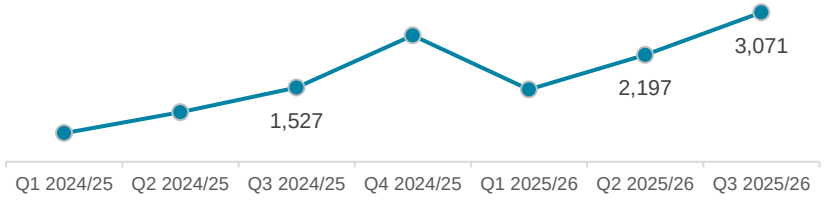
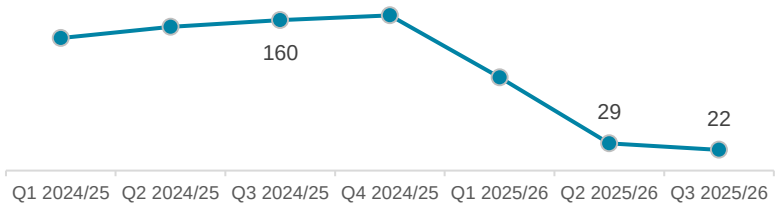
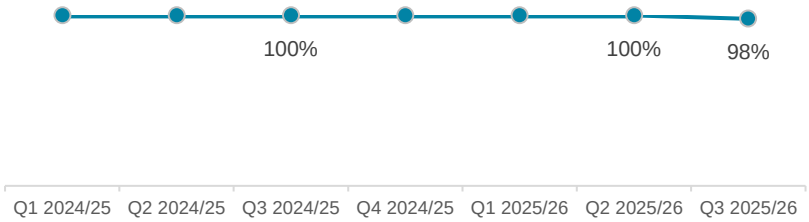
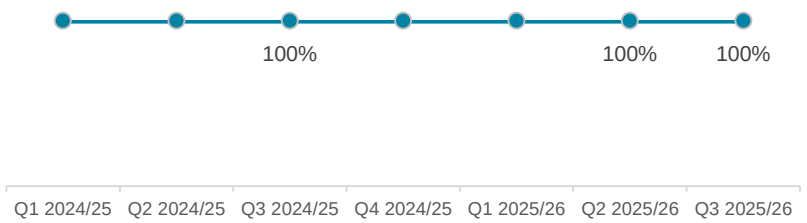
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
% of B and C roads that should be considered for maintenance (categorised as red and may need maintenance)*	Performance	4.8% (2024)		**Better** by 1.5 percentage points compared with 2023 **Worse** by 2.2 percentage points compared with 2022	Kirklees - 4.8% Yorkshire and the Humber - 3% (2024)
% of A roads that should be considered for maintenance (categorised as red and may need maintenance)*	Performance	4.6% (2024)		**Better** by 0.3 percentage points compared with 2023 **Worse** by 2.5 percentage points compared with 2022	Kirklees - 4.6% Yorkshire and the Humber - 4% (2024)
% of U roads that should be considered for maintenance (categorised as red and may need maintenance)*	Performance	28% (2024)		**Same** by 0 percentage points compared with 2023 **Same** by 0 percentage points compared with 2022	Kirklees - 28% Yorkshire and the Humber - 17% (2024)
People killed or seriously injured in road traffic accidents	Performance	61 (Q3 2025/26)		**Worse** by 16 accidents compared with Q2 2025/26 **Worse** by 18 accidents compared with Q3 2024/25	Kirklees - 52 Yorkshire and the Humber – 60.4 Number of people killed or seriously injured in road traffic accidents per 100,000 population (2023)

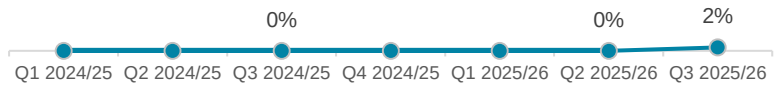
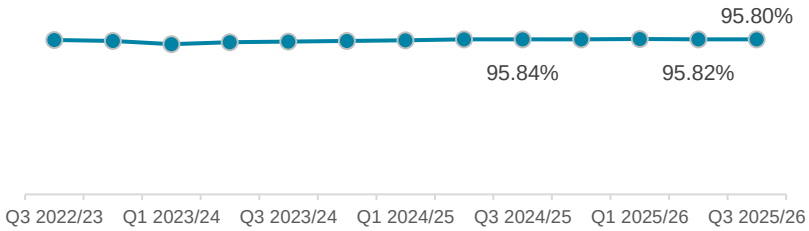
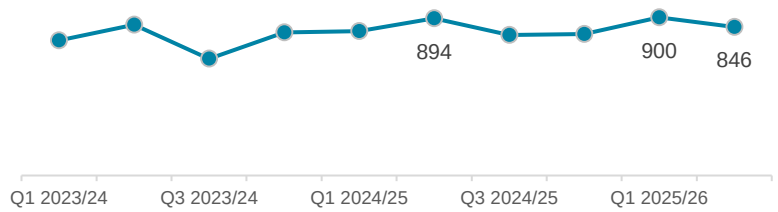
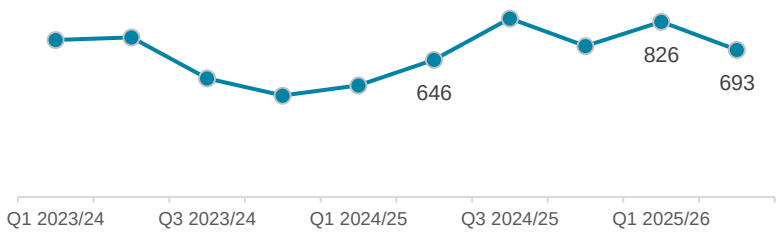
*Annually collected measures, there is a 12 month lag in data reporting

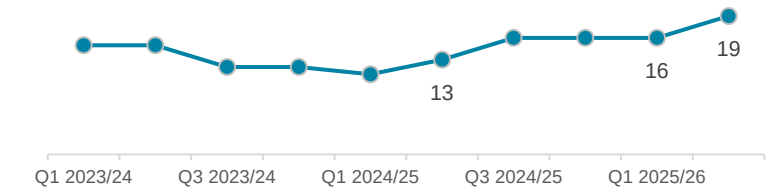
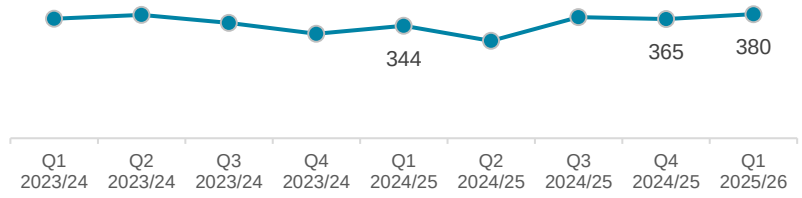
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of household waste sent for reuse, recycling or composting (Ex NI192)*	Performance	25.8% (41,042 / 158,826) (2023/24)		**Worse** by 0.2 percentage points compared with 2022/23 **Worse** by 1.1 percentage points compared with 2021/22	Kirklees – 25.8% Yorkshire and the Humber - 41% (2023/24)
Residual household waste per household (kg/household) (Ex NI191) *	Performance	611.8 (2023/24)		**Worse** by 12.1 Kg per household compared with 2022/23 No comparison data available for 2021/22	Kirklees - 611.8 Bradford - 593.2 Calderdale - 489.9 Leeds - 530.5 Wakefield - 482.9 (2023/24)
Parking income.	Performance	£1,360,830 (Q3 2025/26)		**Better** by £403,050 compared with Q2 2025/26 **Better** by £40,750 compared with Q3 2024/25	No benchmarking data is available

*Annually collected measures, most up to date data provided for 2023/24

Homes & Neighbourhoods Measures

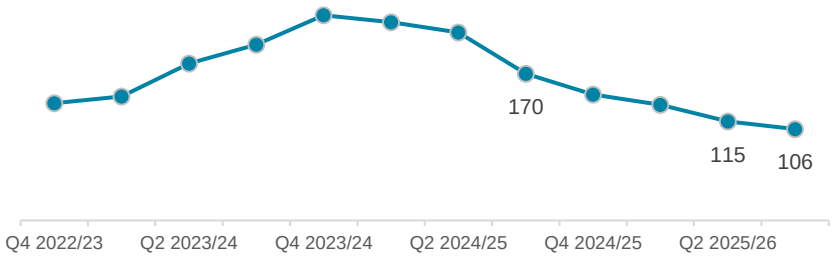
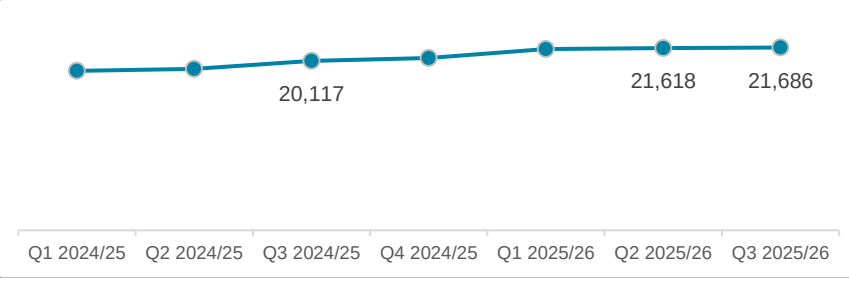
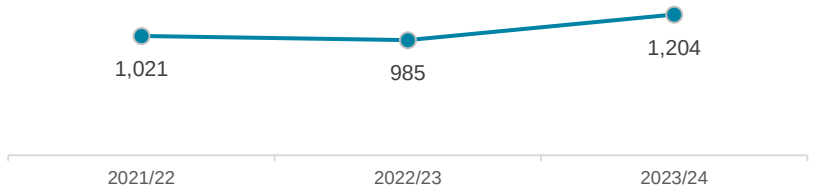
Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of closed damp, mould and condensation cases	Demand	3,071 (Q3 2025/26)		**Increase** by 874 cases compared with Q2 2025/26 **Increase** by ,1544 cases compared with Q3 2024/25	No benchmarking data is available
Average length of open damp, mould and condensation cases (in days)	Performance	22 (Q3 2025/26)		**Better** by 7 cases compared with Q2 2025/26 **Better** by 138 cases compared with Q3 2024/25	No benchmarking data is available
Proportion of homes for which all required fire risk assessments have been carried out.	Performance	98% (856 / 876) (Q3 2025/26)		**Worse** by 2 percentage points compared with Q2 2025/26 **Worse** by 2 percentage points compared with Q3 2024/25	No benchmarking data is available
Percent of Fire risk assessments carried that were due to be carried out.	Performance	100% (876 / 876) (Q3 2025/26)		**Same** by 0 percentage points compared with Q2 2025/26 **Same** by 0 percentage points compared with Q3 2024/25	No benchmarking data is available

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Percentage of fire risk assessments reported to the regulator that are outstanding.	Performance	2% (20 / 876) (Q3 2025/26)		**Worse** by 2 percentage points compared with Q2 2025/26 **Worse** by 2 percentage points compared with Q3 2024/25	No benchmarking data is available
Proportion of emergency responsive repairs completed within timescale.	Performance	95.80% (20,756 / 21,672) (Q3 2025/26)		**Worse** by 0.02 percentage points compared with Q2 2025/26 **Worse** by 0.04 percentage points compared with Q3 2024/25	No benchmarking data is available
Number of disabled facilities grants (DFG) adaptations referrals	Demand	846 (Q2 2025/26)		**Decrease** by 54 referrals compared with Q1 2025/26 **Decrease** by 48 referrals compared with Q2 2024/25	No benchmarking data is available
Number of households on the disabled facilities grants (DFG) adaptations waiting list	Demand	693 (Q2 2025/26)		**Decrease** by 133 households compared with Q1 2025/26 **Increase** by 47 households compared with Q2 2024/25	No benchmarking data is available

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Average wait time for a disabled facilities grants (DFG) assessment of need for all tenures (weeks)	Performance	19 (Q2 2025/26)		**Worse** by 3 weeks compared with Q1 2025/26 **Worse** by 6 weeks compared with Q2 2024/25	No benchmarking data is available
Average wait time to deliver disabled facilities grants (DFG) adaptations for all tenures (days)*	Performance	380 (Q1 2025/26)		**Worse** by 15 days compared with Q4 2024/25 **Worse** by 36 days compared with Q1 2024/25	No benchmarking data is available

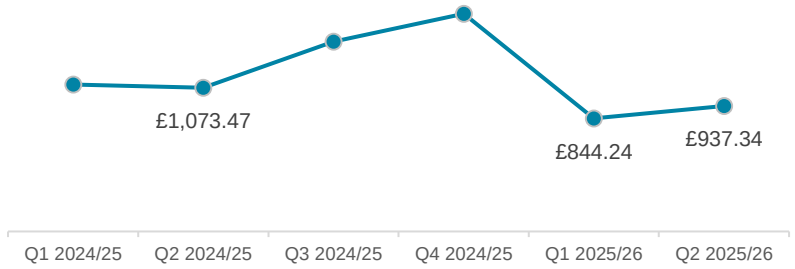
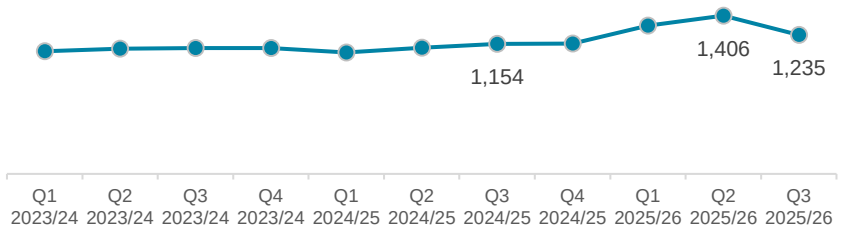
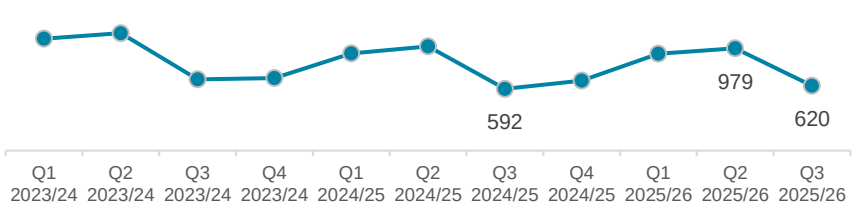
*Most up to date data available at time of producing the report

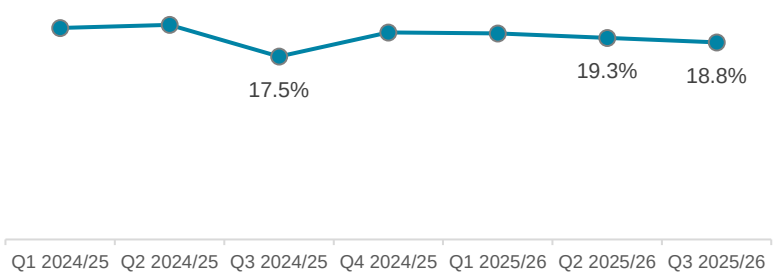
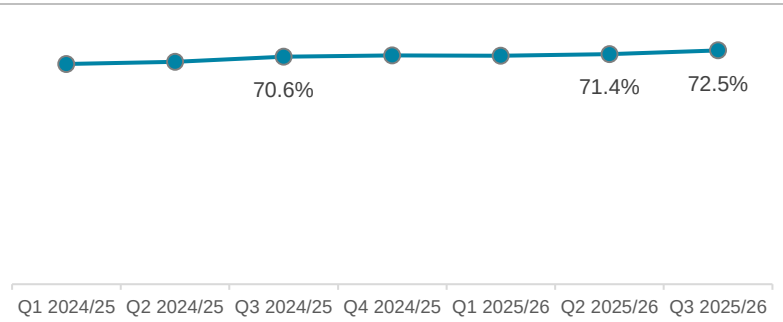
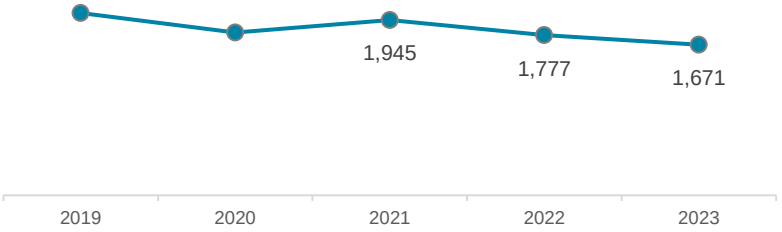
Development Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Number of households in B&B temporary accommodation.	Demand	106 (Q3 2025/26)		**Decrease** by 9 households compared with Q2 2025/26 **Decrease** by 64 households compared with Q3 2024/25	Kirklees - 32.7% Yorkshire and the Humber - 27% % of households in B&B temporary accommodation (Q1 2025/26)
Number of applicants on Housing Register	Demand	21,686 (Q3 2025/26)		**Increase** by 68 applications compared with Q2 2025/26 **Increase** by 1,569 applications compared with Q3 2024/25	No benchmarking data is available
Total Market Homes Delivered*	Performance	1,204 (2023/24)		**Better** by 219 homes delivered compared with 2022/23 **Better** by 183 homes delivered compared with 2021/22	No benchmarking data is available

*Annually collected measure, most up to date data available

Environmental Strategy & Climate Change Measures

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Average cost per child accessing home to school transport for the quarter	Performance	£937 (Q2 2025/26)		**Worse** by £93 per child within the quarter compared with Q1 2025/26 **Better** by £136 per child within the quarter compared with Q2 2024/25	DfT are looking at collecting data nationally next year
Number of Hackney carriage and private hire licenses	Demand	1,235 (Q3 2025/26)		**Decrease** by 171 licenses compared with Q2 2025/26 **Increase** by 81 licenses compared with Q3 2024/25	◆ Kirklees - 8.1 West Yorkshire - 8.1 Total licensed vehicles (Taxis, Private Hire Vehicles (PHVs)) per 1,000 people aged 16+ (Apr-2024)
Number of noise pollution complaints	Demand	620 (Q3 2025/26)		**Decrease** by 359 complaints compared with Q2 2025/26 **Increase** by 28 complaints compared with Q3 2024/25	⬢ Kirklees – 8.2 Yorkshire and the Humber – 8.1 Rate of complaints about noise per 1,000 population (2020/21)

Measure	Measure Type	Latest value	Trend	Latest value comparison	Benchmark
Food hygiene percent of premises rated 4 stars	Performance	18.8% (676 / 3,594) (End of Q3 2025/26)		**Worse** by 0.5 percentage points compared with the end of Q2 2025/26 **Better** by 1.3 percentage points compared with the end of Q3 2024/25	No benchmarking data is available
Food hygiene percent of premises rated 5 stars	Performance	72.5% (2,607 / 3,595) (End of Q3 2025/26)		**Better** by 1.1 percentage points compared with the end of Q2 2025/26 **Better** by 1.9 percentage points compared with the end of Q3 2024/25	No benchmarking data is available
Carbon dioxide equivalent (CO2e) emissions for the District (measured in kilotonnes of carbon dioxide equivalent (KT CO2e))*	Performance	1,671 (2023)		**Better** by 106 KT CO2e compared with 2022 **Better** by 274 KT CO2e compared with 2021	Kirklees – 1,671 Bradford – 1,876 Calderdale – 939.4 Wakefield – 1,770.4 Leeds – 3,551.1 CO2e emissions for the District (KT CO2e) (2023)

*Annually collected measure, most up to date data available